Guidance Notes for Residential Letting of Manses and Other Domestic Properties owned by General Trustees

The following notes are designed to assist Financial Boards as they consider whether to let a vacant manse. The notes will also apply to other residential properties such as church officers' houses and the like. These notes will apply until the Private Housing (Tenancies) (Scotland) Act 2016 comes into force – probably sometime in 2017.

1. General Considerations

(a) Length of the Let

Under a Short Assured Tenancy (which is the type used by the General Trustees) the tenant has a guaranteed, minimum period of tenancy of 6 months. Our standard Lease provides for an automatic 2-monthly continuation of the tenancy thereafter without the need for any further paperwork. Your Board is free to offer longer initial and roll-over periods although, generally, the Trustees would not recommend this where the property is a manse vacant pending the induction of a minister.

(b) Level of Rent

Your Board may be aware of the general level of rent in your area which your manse will fetch but the Trustees would recommend that you seek the advice of local Letting Agents. Your Board does not need to insist on obtaining the market rent for the property and can accept a lower rent if it feels the circumstances justify this.

(c) Deposit

The Trustees always recommend that a deposit is paid. This would normally be a sum equivalent to one month's rent plus £100 but cannot be more than two months' rent and must be paid by the tenants immediately prior to the start of the tenancy.

All deposits must now be paid into one of three Tenancy Deposit Schemes. The Trustees use the Scheme run by SafeDeposits Scotland. There are detailed rules and strict timescales for payment into, management of and repayment of deposits. If you are using a Letting Agent, then they will deal with this for you. If not, the Secretary's Department will do so.

(d) Furnishings

Your Board will need to consider the extent of furnishings to be provided as part of the lease. The vast majority of manses are let on an unfurnished basis except for items such as carpets and floorcoverings, curtains and a variety of white goods. The Trustees would not normally prepare a detailed Inventory of Furnishings in this sort of scenario unless the Board specifically wishes to do so. Any items of soft furnishings included as part of the lease must comply with current fire safety standards.

(e) Pets

The Trustees' standard Lease stipulates that pets – primarily dogs and cats – are not permitted but your Board can decide otherwise in which case the tenants will be liable to make good any damage caused by their pets.

(f) Approvals

Once your Board has approved in principle to let a vacant property, it will need to seek formal approval from the Presbytery. The Trustees' Secretary has delegated authority from the Trustees to approve a let so long as Board and Presbytery approvals are in place.

(g) Access to the property after letting

In terms of our standard Lease, access for the purposes of carrying out maintenance and repair requires written notice to be given to the tenant at least 24 hours in advance. If your manse is being let during a vacancy, as is usually the case, it may be necessary to show a potential candidate around the property. However, our strong recommendation in this situation is that the tenant should be given at least 48 hours' notice and, if you are using letting agents, then the necessary arrangements to visit the manse must be made through them. This will avoid any suggestion that you are encroaching on a tenant's privacy.

2. Preparing the Property

There is now a significant amount of external legislation which affects the residential letting market. The following are the main items which your Board must consider:

(a) The Repairing Standard

In an attempt to ensure that all let properties are properly habitable, the Government requires that they must meet the Repairing Standard. A checklist is attached at Appendix 1. In the case of a vacant manse, you may well have been asked by your Presbytery to complete a Manse Condition Schedule. If this has been done and items identified have been dealt with then the property should meet the Standard. Otherwise, any items identified as a result of the checklist must be attended to before the start of the tenancy. Please remember that the Standard applies to any building included in the tenancy such as a garage, lean-to or other outbuilding.

Any repairs which become necessary during the course of the tenancy must be attended to as soon as possible bearing in mind the need to liaise with the tenant with regard to access.

Failure to comply with the Standard may trigger an application by either the tenant or the local authority to the Private Rented Housing Panel which has power to force compliance including the ultimate sanction of a criminal fine. In this scenario, the Trustees would likely have their Private Landlord Registration removed at least for that local authority area. Patently, this is not a situation which the Trustees would be prepared to accept and they reserve the right to instruct all necessary work to be carried out in the event of wilful or unreasonable delay or refusal by a congregation to deal with the matter.

(b) Energy Performance Certificate

Your Board will also have to provide what is known as an Energy Performance Certificate which is designed to highlight the energy efficiency (or otherwise) of the property. Most firms of Chartered Surveyors will be qualified to inspect the property and to provide such a

Certificate. Alternatively, most Letting Agents will usually offer to obtain this as part of their service. In either event, the cost is likely to be around £120. It will be up to your Board to decide whether to implement any of the recommendations for improvement. It is now a requirement that the Energy Grading of the property has to appear on all adverts for let so this document will inevitably have to be provided early in the letting process. The EPC lasts for 10 years.

(c) Gas Safety Certificate

Prior to the start of the tenancy, gas appliances and their flues must be checked by a Gas Safe-Registered engineer and a Safety Certificate issued. Each tenant must be given a copy of the Certificate (see para 4(d)) and a copy must also kept in the manse for inspection by the tenants. The Certificate must be renewed on an annual basis.

In addition to the Annual Gas Safety check, your Board must also ensure that gas installation pipework, gas appliances and their flues are serviced and are maintained in a safe condition.

(d) Electrical Systems and Appliances

Prior to the start of a tenancy, the fixed electrical system and any appliances which are being included in the lease must be checked by a competent electrician and an Electrical Installation Condition Report (EICR) issued. Each tenant must be given a copy of the EICR (see para 4(d)) and a copy should also be left in the manse for the tenants' information. Thereafter, the appliances should be checked and certified annually while the fixed system should be checked on a five-yearly cycle.

(e) Smoke and Heat Alarms

The current requirements are:

- One functioning smoke alarm in the room which is frequently used by the occupants for general daytime living purposes;
- One functioning smoke alarm in every circulation space, such as hallways and landings;
- One heat alarm in every kitchen;
- All alarms must be interlinked which in practice means that they must be hard-wired to the mains electricity supply.

The number and position of the alarms will depend on the size and layout of the house. There should be at least one alarm on each floor. The foregoing installation is likely to need a Building Warrant from your local authority.

(e) Carbon Monoxide Detectors

Scottish building regulations now require that from 1 December 2015, CO_2 detectors/alarms must be fitted in any space that contains a carbon-based fuel appliance (except cooking appliances) –eg a gas/oil boiler, gas/oil fire, wood burning stove or open fire. There must also be a detector fitted in any room that is bypassed by a flue. The detectors can be powered either by long-life batteries or mains electricity.

(f) Legionella Testing

Although the risk of exposure to legionella in residential properties is low particularly where there is sufficient daily use to turn over the water system, landlords are obliged to assess the level of risk. As many manses are let after periods of lying vacant, there is a higher risk

of legionella to the extent that it you should discuss with the letting agent or the Department whether a specialist assessment is necessary. In all cases, the Trustees strongly recommend that, as a basic minimum, simple control measures are taken including:

- flushing through the whole of the water systems by running bath, basin and sink taps, operating showers and flushing toilets;
- preventing debris getting into the system by installing a close-fitting lid on any cold water tank and cleaning showerheads;
- setting hot water tank temperatures to a minimum of 60° C;
- removing any redundant pipework.

3. Finding Suitable Tenants

Unless your Board already has tenants in mind, the Trustees would strongly recommend that you consider appointing a firm of local Letting Agents to identify suitable tenants and to undertake the appropriate reference checks on them. Fees will vary so the Trustees recommend that you obtain comparative quotes. The contract (usually referred to as a management or agency agreement) with the Letting Agents will run in the name of your Board which will initially be directly liable for settling the Agents' fees and outlays although these costs can be recouped later from the rent income. Sometimes, the Agents will insist on the General Trustees also being party to the contract. The contract should clearly set out the scope of what the Agents will be doing for you. Please note that if your Board decides to place an advert for tenants, the advert must contain the General Trustees' landlord registration number for the local authority area in which the manse is situated so you will need to contact the Trustees' Secretary.

4. The Lease Paperwork

(a) Lease Agreement

Whether or not the Board uses a Letting Agent to find satisfactory tenants, the Lease Agreement has to be prepared by the Trustees' Secretary's Department and it will be necessary for the Letting Agents to pass on the full details of the tenants and their current address so that the Agreement can be prepared. The Lease must run in the name of the General Trustees who have to be the Landlords in their capacity as the owners of the property.

The let will take the form of a Short Assured Tenancy and as indicated earlier would normally be for an initial six-month period with a two-month roll-over thereafter. In practice, it is usually the tenants who give notice of their intention to terminate the tenancy. In cases where notice is to be issued by the Trustees, they would recommend that if at all possible a longer time is given over and above the minimum two-month period.

Where a manse is being let prior to the induction of a new Minister, the Lease will contain a specific reference entitling the General Trustees to recover possession of the property for this purpose. However, your Board should be aware that an awkward tenant can always delay recovery of possession by objecting in which case a court action will need to be raised. This should be borne in mind if an induction of a new Minister becomes a distinct possibility.

(b) Form AT5

This is a Notice issued to each tenant (along with the Lease Agreement) telling them that the lease is in the form of a Short Assured Tenancy. Each tenant has to sign an acknowledgment section on their Form.

(c) Record of Condition

A comprehensive written and photographic record should be prepared of the condition of all rooms in the manse and of the exterior after completing any work necessary to bring the property up to the Repairing Standard. This record should then be printed on a room-by-room basis with a basic description of any contents and signed by the tenants and on behalf of the Trustees. A style is attached in Appendix 2. If you are employing Agents to factor the property then they should provide this service for you. A consequence of the Tenancy Deposit Scheme (see para 1c.) is that tenants are more likely to challenge the withholding of any part of a deposit with the onus of proof on the landlord. The Record will be essential otherwise you are unlikely to be successful in retaining part or all of the deposit against the cost of damage, etc.

(d) Tenant Information Pack

Introduced by the Scottish Government for tenancies starting after 1 May 2013, the Pack contains generic information about tenancies and has to be issued to each tenant either in hard copy or electronically. Each tenant has to sign an acknowledgment section confirming receipt of the Pack as well as the Lease Agreement, AT5 Form and (where appropriate) the Gas Safety Certificate.

Although not technically required by the legislation, each Pack should also include copies of the EICR and the Energy Performance Certificate.

Where Letting Agents are appointed, they will deal with the issuing of the Pack otherwise the Secretary's Department will do so.

5. Looking after the Property

The Trustees strongly recommend that your Board should consider appointing the Letting Agents to factor the property once the tenants have moved in. Agents' commission will be around 10% of the monthly rent but again this can vary and quotations should be obtained. If Agents are appointed then they will collect the deposit. The Agents will remit to the Secretary's Department the balance of the monthly rent after deduction of their commission and any outlays.

Alternatively, the Board can decide to manage the tenancy itself in which case the rent will be paid by the tenants directly to the Secretary's Department usually by way of monthly bank transfer. The Secretary's Department will also collect the deposit. In either event, the rent is credited to the Consolidated Fabric Fund where it is available to meet a wide range of fabric-related expenditure not just in relation to the manse but also the other buildings for which the congregation is responsible.

If your Board is not using Letting Agents to factor the tenancy then at the date of entry your Board will need to:-

- show the tenants round the property and advise them where the stopcocks and meters are located;
- read the meters and agree the figures with the tenants;
- advise the energy suppliers and the telephone provider of the tenants' names as the new person is responsible for payment;
- tell the tenants that it is their responsibility to insure their own belongings and personal property;

• tell the tenants who the local congregational contact is;

Whether or not your Board is using Letting Agents then it will need to:-

- advise the Church of Scotland Insurance Company Ltd that the property is now occupied (and also when it falls vacant upon the tenants' departure);
- advise the Local Authority Council Tax section of the tenants' full names and the starting date of the tenancy.

6. And finally

The foregoing is for general guidance only. The Trustees' Secretary will be happy to discuss any of the foregoing aspects with you in more detail. Please contact the Department on 0131 225 5722 or email: gentrustees@churchofscotland.org.uk.

The notes are also applicable generally to domestic properties which are owned by local trustees for individual congregations but in these cases your Board should consult the Solicitor of the Church for detailed advice.

June 2016

APPENDIX 1 - REPAIRING STANDARD CHECKLIST

Property is wind and watertight		Look for:			
and in all other respects is	,	 holes in ceilings, walls and floors 			
reasonably fit for human habitation		 signs of water ingress – damp patches, mould, 			
		etc			
		 damage/rot in sills and joints 			
		 cracked/broken glazing in windows and doors 			
		 rot in flooring 			
		 windows that open and close properly and are 			
		wind and watertight			
The structure and exterior of the		Look for:			
house including drains, gutters and		 broken/cracked/holed gutters and downpipes 			
downpipes are in reasonable	>	choked downpipes and drains			
repair and in good working order		plant life – grass, weeds, buddleia, etc			
		damp-staining/moss on walls			
		missing/broken roof slates/tiles, ridge tops, etc			
		 missing/broker roof slates/files, riage tops, etc missing or defective flashings 			
		defective masonry			
Water, electricity and gas systems		Check:			
and installations for sanitation and					
space and water heating are in	>	all taps work and there is not and cold running water			
reasonable repair and in good					
working order		the heating systems work			
Working order		if the radiators need to be bled			
		the toilets flush and all bath/shower fittings are			
		functioning			
A (1)		electric sockets for cracks and scorching			
Any fixtures and fittings and		Check:			
appliances provided by the landlord	,	 all appliances work – cooker, washing machine, 			
in terms of the lease are in		vacuum cleaner, TV, etc			
reasonable repair and in good		 curtain poles, tracks and blinds are properly fixed 			
working order					
		door handles on all doors			
		door bell/entryphone system			
		shower curtain or screen			
		 bath and shower sealant is not missing 			
		 bath and shower trays and tiles/panels are not 			
		cracked or damaged			
		all locks work			
		Electrical Safety and/or Gas Safe Certificates			
		are valid and current (less than 1 year old)			
All furniture and furnishings		Check:			
provided by the landlord in terms of		all furniture, carpets and floorcoverings			
the lease are capable of being	>	none are broken or damaged			
used safely		mattresses for cleanliness			
<u> </u>		Test all fire alarm/smoke detectors and/or fit new ones			
		to be wired into the mains electricity supply (a copy of			
provision for detecting fire and for	>	the revised (2014) statutory guidance on the			
giving warning in the event of		requirements for smoke alarms can be found on the			
actual or suspected fire		Private Rented Housing Panel (PRHP) website at			
actual of daspected file		www.prhpscotland.gov.uk			
The house has satisfactory		CO ₂ detectors powered by long-life batteries or mains			
provision for giving warning if		power in any space that contains a carbon-based fuel			
carbon monoxide is present in a	>				
concentration that is hazardous to		stove or open fire. There should also be a detector			
health.		fitted in any room that is bypassed by a flue.			
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Appendix 2 - CONDITION SCHEDULE and accompanying photographs of:					
			(manca ata address)		
ENTRANCE HALL	(manse, etc address)				
Area	Description	Check-in condition	Check-out condition		
Walls and skirtings					
Doors					
Floor					
FIOOI					
Ceiling					
CLOAKROOM Walls and skirtings					
Doors					
Floor					
Ceiling					
And so onrememb	ber to include garage, out	tbuildings and garden			
I/We, (tenant/s) here the property.	eby acknowledge that th	e foregoing is an accurate	record of the condition of		
Date:					