

PVG Scheme OnlineGuide for applicants

This is a guide to help applicants complete an online PVG scheme application. Please note that the existing PVG scheme online process is in Beta only.

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1. Introduction

This guide explains the process for making a PVG application online. It includes screenshots that show the processes for:

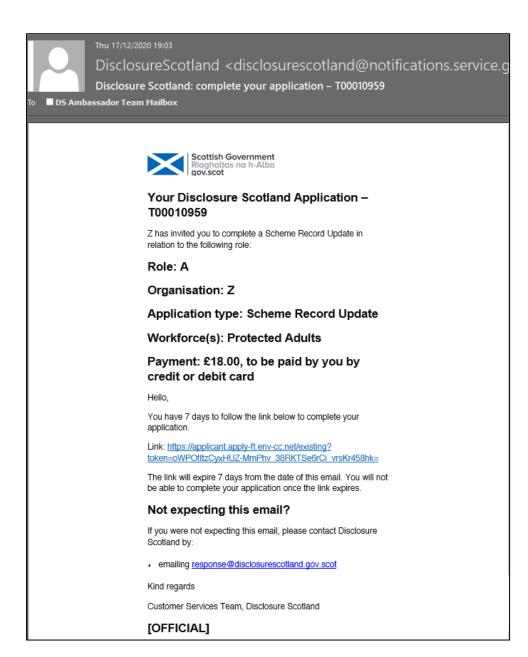
- someone joining the PVG scheme required for all new applicants joining the scheme
- someone requiring an Existing Scheme Record required for existing PVG members applying to work with a new vulnerable group
- someone requiring a Scheme Record Update required for existing PVG members changing employer, or for employers requesting a record update

As a demonstration, some fields are already filled in the screenshots. However, all fields will be blank at the start of your application.

The online application process has two parts:

- Part 1 to be completed by the CSG
- Part 2 to be completed by you, as the applicant

You will receive an email from Disclosure Scotland which includes a link to complete your part of the application.



This email will contain the case reference. Please keep a note of this reference for future queries. It will also include details of the role, organisation, application type and workforce entered by the countersignatory. There is a unique link in the email which will take you to your online application.

The link will **only work for seven days** from the date of the email.

Once you have completed your part and submitted it to Disclosure Scotland, the countersignatory will receive an email confirmation.

If you have provided a valid email address you will receive an email confirmation.



Fri 18/12/2020 15:01

DisclosureScotland < disclosurescotland@notifications.service.g

Disclosure Scotland: your application has been submitted - T00009569

To DS Ambassador Team Mailbox



Your Disclosure Scotland Application – T00009569

Thank you for submitting your Disclosure Scotland application in relation to the following role:

Role: test

Organisation: testOrg

Application Type: Scheme Record Update

Workforce(s): Children

Payment: Already paid for by your employer

What happens next?

Disclosure Scotland will now start processing your application.

If further information is required to assist in processing the application Disclosure Scotland will contact you.

If you were not expecting this email or do not think that it is for you, then please contact Disclosure Scotland at response@disclosurescotland.gov.scot

Kind regards

Customer Services Team, Disclosure Scotland

[OFFICIAL]

2. Scheme Record for joining the PVG scheme

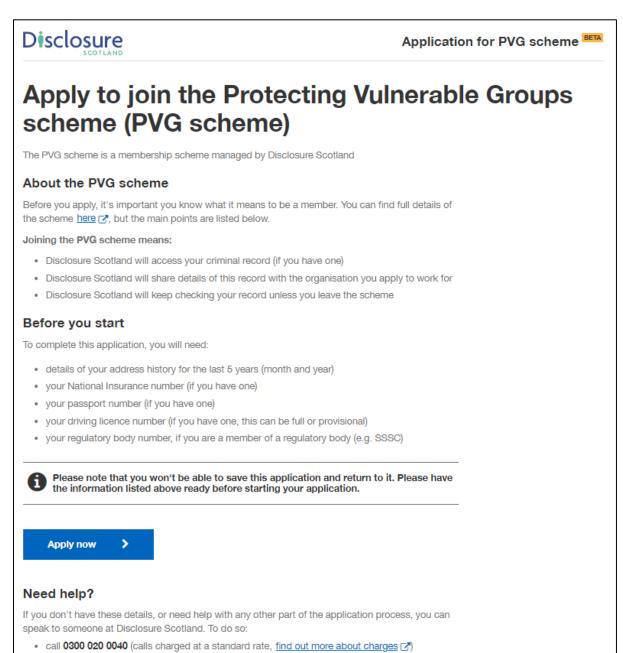
These screenshots show the process for applying online to join the PVG scheme.

Apply to join the PVG scheme

• email response@disclosurescotland.gov.scot

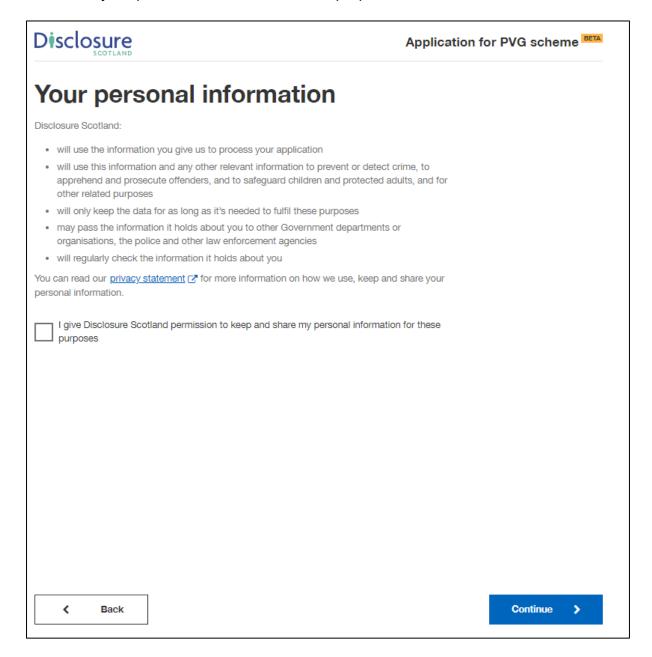
This screen shows the product you are applying for and the identification details you will need to complete the application.

If you are responsible for paying for the application, there will be additional payment details displayed under the heading 'paying for this application'.



Your personal information

This screen details how we will use your personal information. To progress with the application, select the checkbox to give permission to Disclosure Scotland to keep and share your personal information for the purposes described.

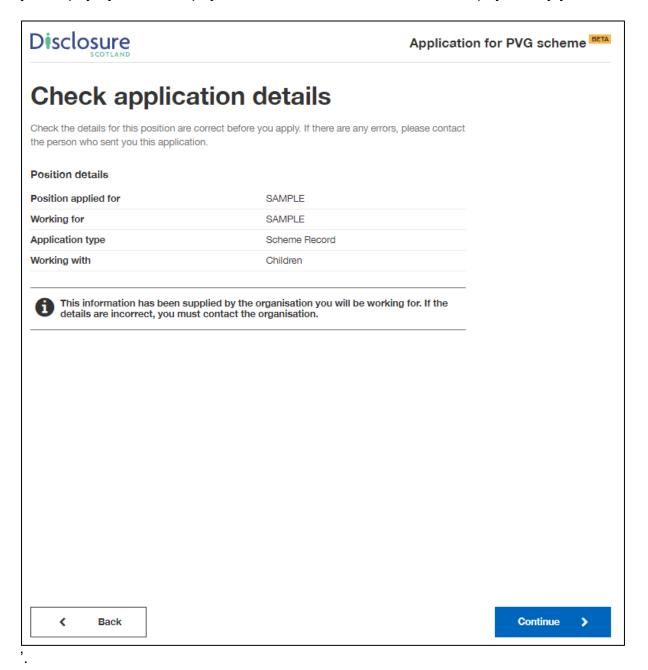


Check application details

This screen will show details of the position that the countersignatory has completed on your behalf.

These details cannot be edited. If these details are incorrect, please contact your countersignatory, not Disclosure Scotland.

If you are paying for your application, your employer will have selected the option for you to pay by card. The payment details will be selected as '£59 payable by yourself'

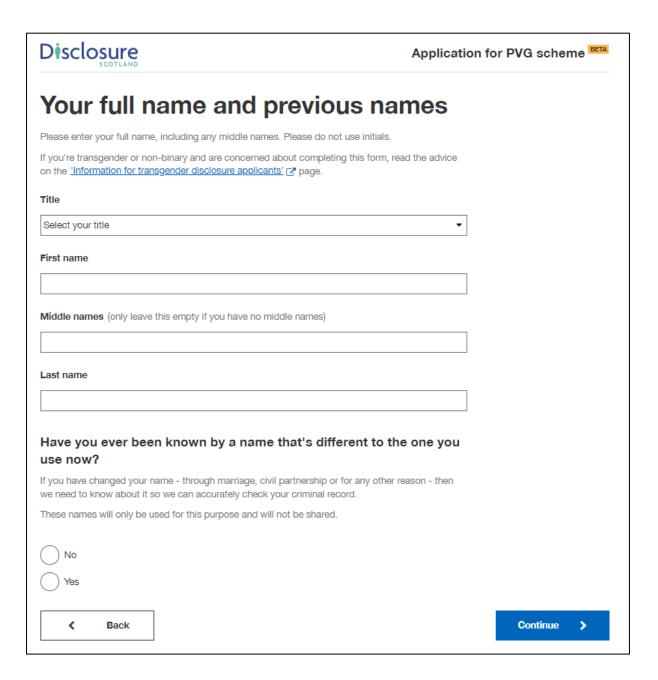


9

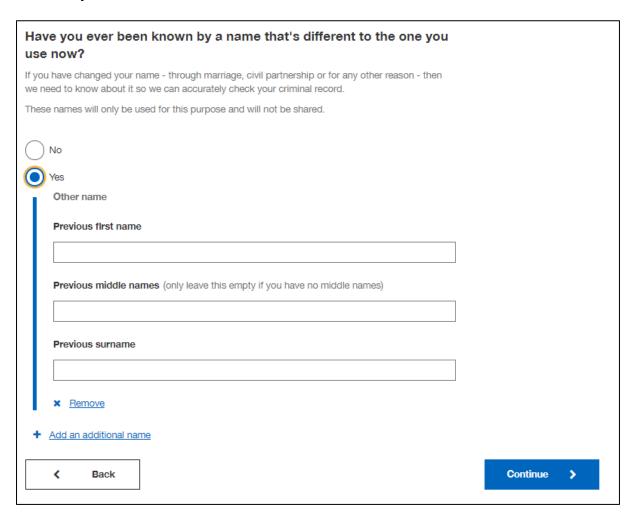
Your full name and previous names

On this screen, please enter your full name including any middle names. Please do not use initials.

If you're transgender or non-binary, and are concerned about completing the form, please read the advice on the linked page.



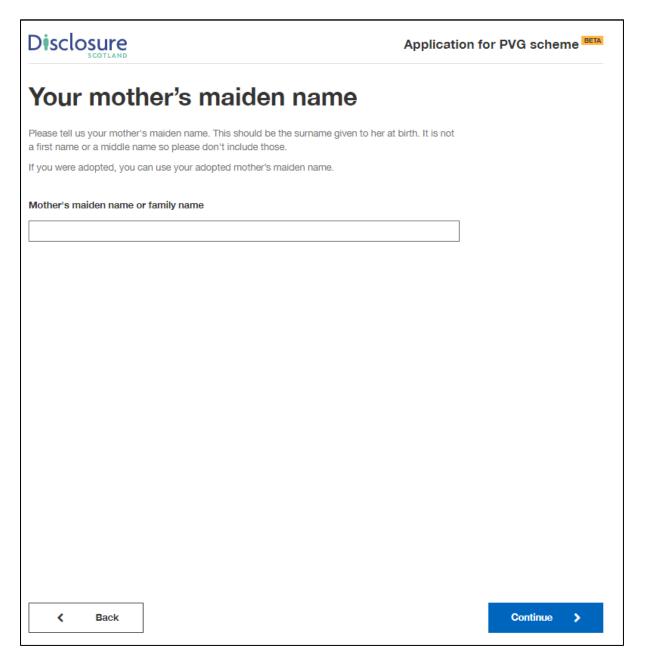
If you were previously known by another name, selecting 'Yes' will present additional fields for you to enter these other names.



Your mother's maiden name

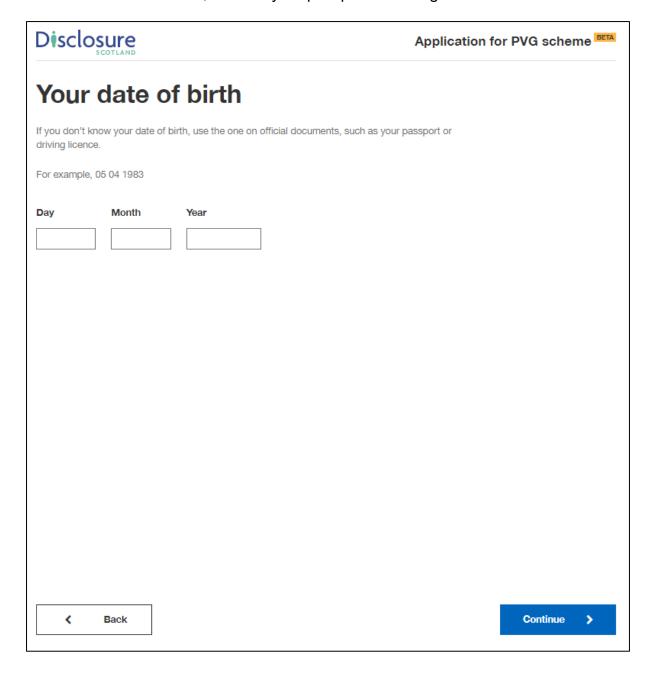
Enter your mother's maiden name on this screen. This should be the surname given to your mother at the time of her birth. Please don't include any first or middle names.

If you were adopted, you can use your adoptive mother's maiden name if you prefer.



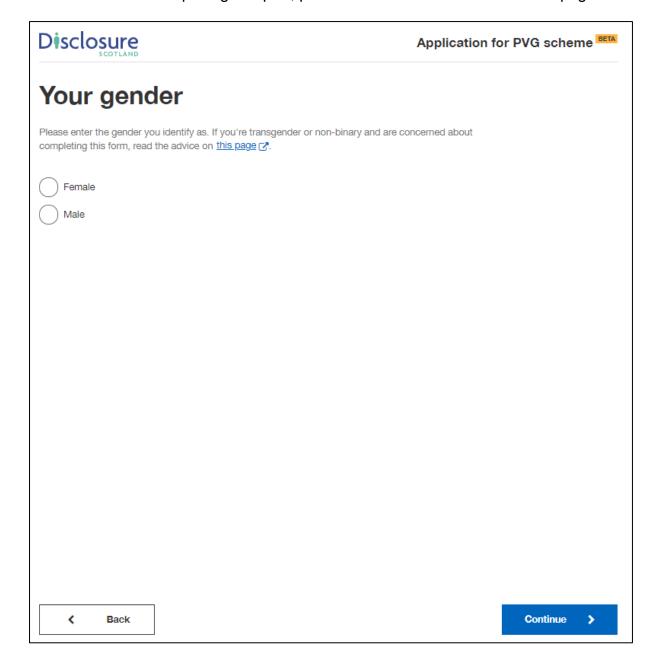
Your date of birth

Enter your date of birth on this screen. If you don't know your date of birth, use the one on offical documents, such as your passport or driving licence.



Your gender

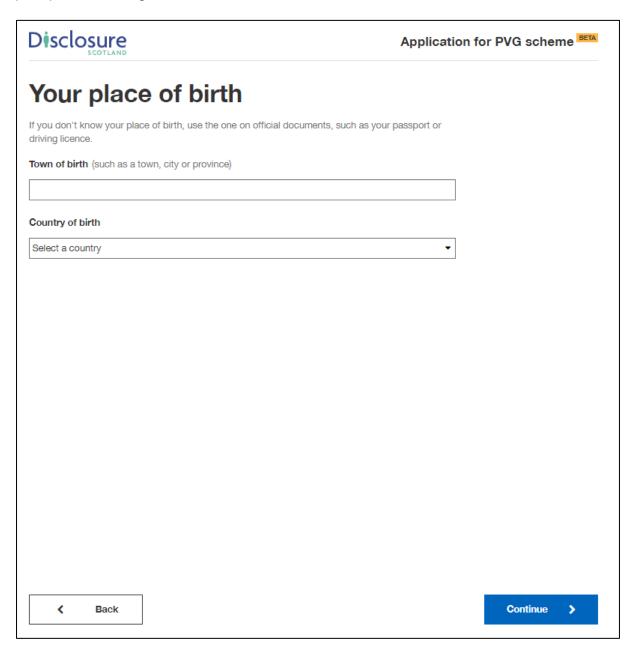
Select your gender on this screen. If you're transgender or non-binary, and concerned about completing this part, please read the advice on the linked page.



Your place of birth

Enter your place of birth on this screen.

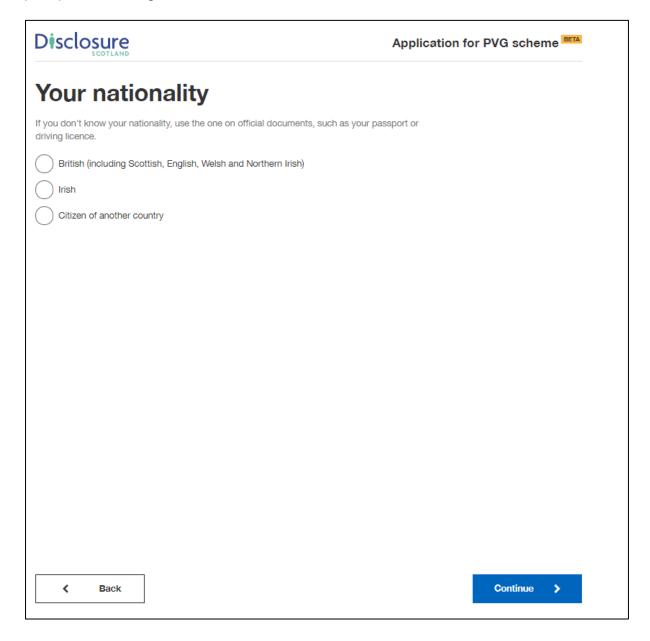
If you don't know your place of birth, use the one on official documents, such as your passport or driving licence.



Your nationality

Select your nationality on this screen.

If you don't know your nationality, use the one on official documents, such as your passport or driving licence.

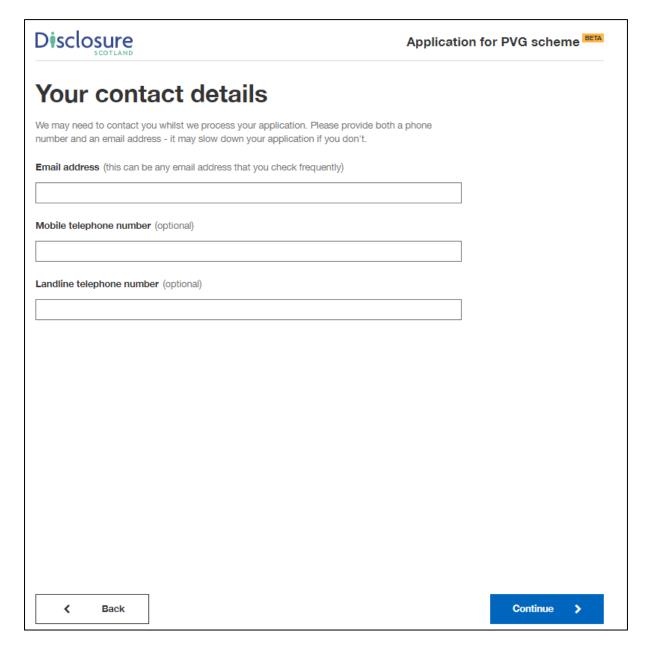


Your contact details

On this screen enter a valid email address and contact telephone numbers.

We may need to contact you to help process your application so please provide as many contact details as you can.

It may slow down your application if you do not provide both an email address and telephone number.



Your address history

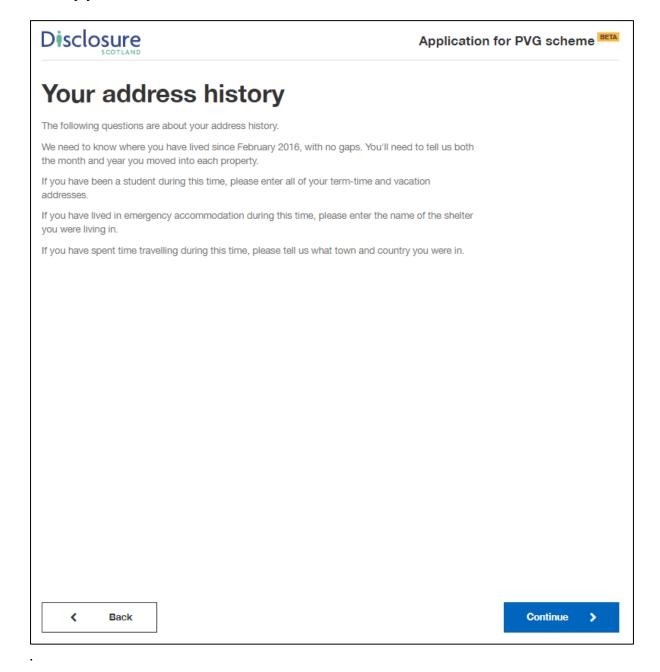
This screen explains what we need to know about your address history.

We need to know where you have lived for the past five years.

If you have been a student during this time, enter all your term and vacation addresses.

If you have lived in emergency accommodation, please enter the name of the shelter you were living in.

If you have spent time travelling during this time, please tell us what town and country you were in.



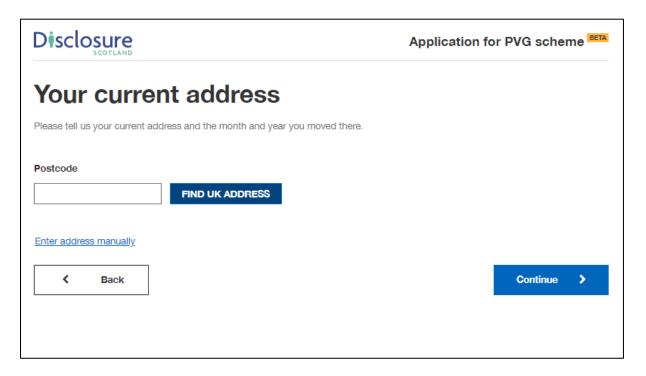
18

Your current address

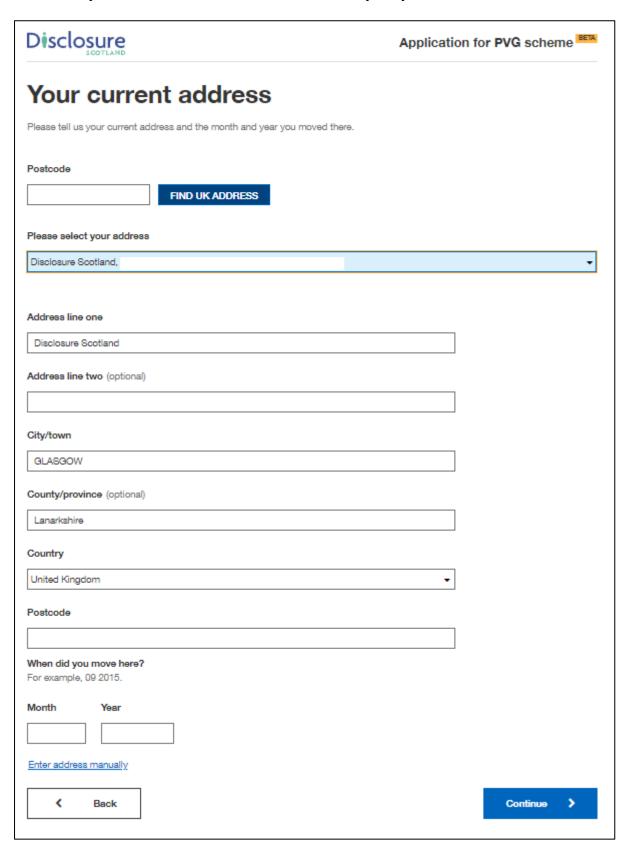
Please provide your current address and the month and year you moved there.

You can enter your postcode and select 'Find UK address' - this will display a list of addresses in your postcode, select the correct address from the list.

Alternatively, you can select the blue link below and enter your address manually.

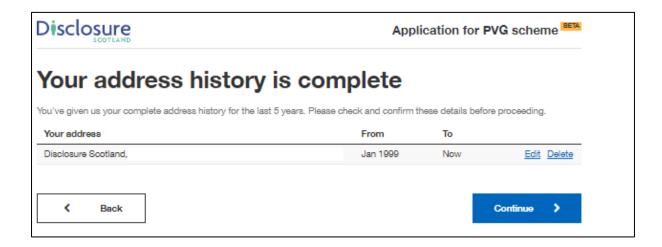


Once you have selected your address or entered it manually, you will be asked 'When did you move here?'. Enter the month and year your moved to that address.



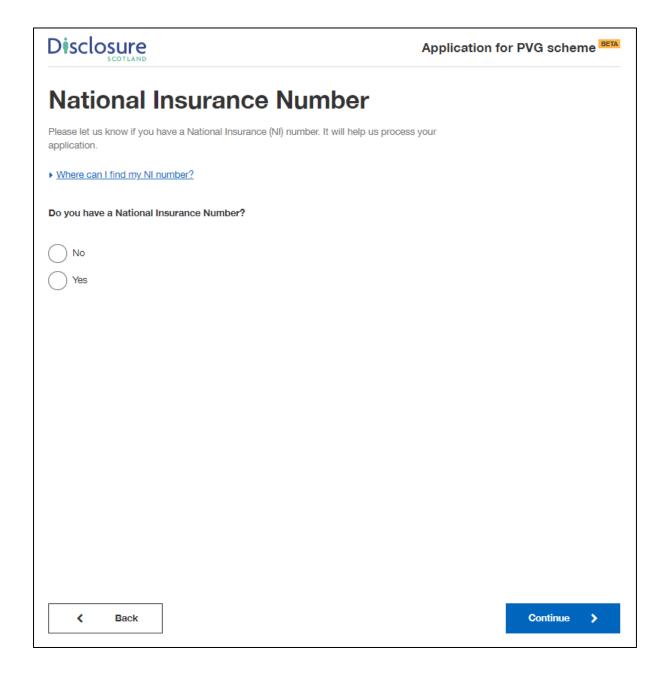
If you have given a five year address history, it will advise your address history is complete.

If you have not given a five year address history, it will ask you to update your address history before you can move on with the application.

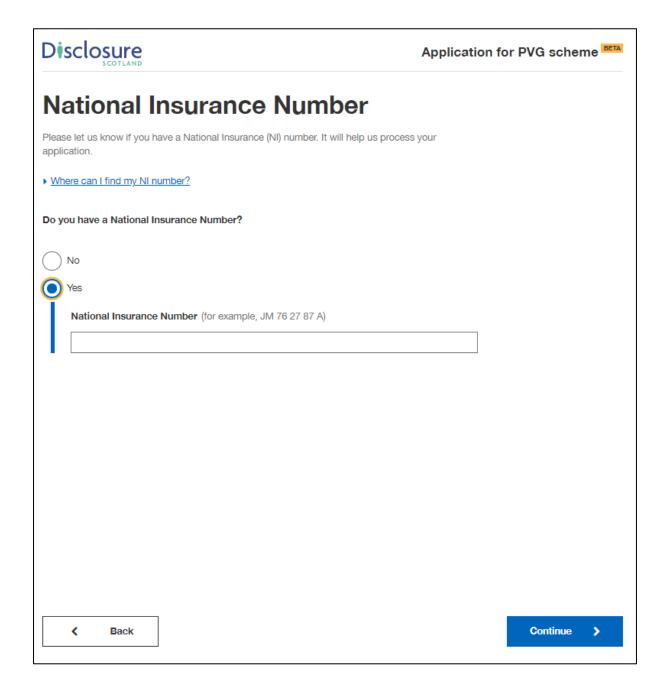


National Insurance number

This screen asks if you have a National Insurance number. Please provide this information if you have it. It will help us progress your application.

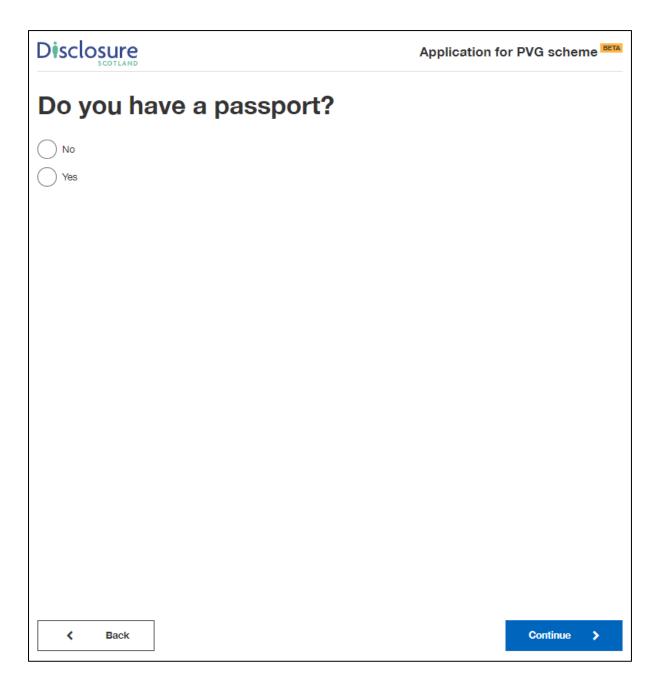


Selecting 'Yes' will present a field for you to enter your National Insurance number.

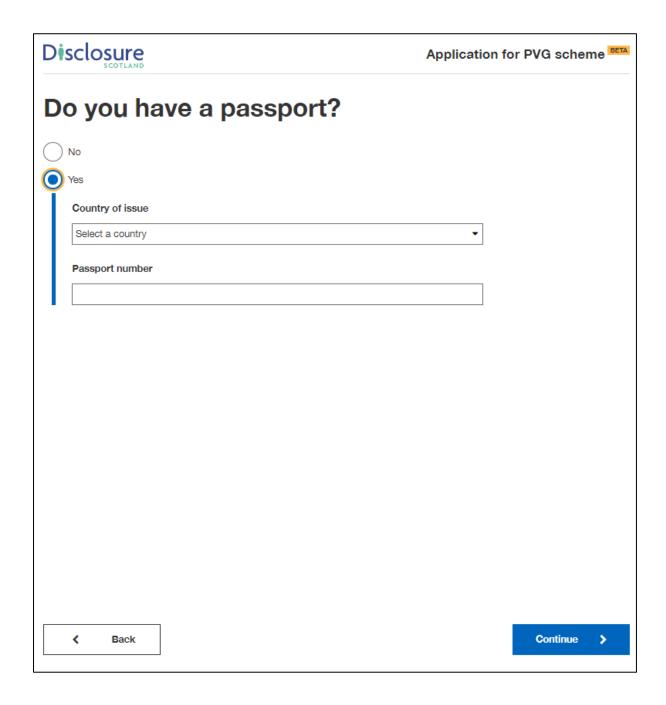


Passport

This screen asks if you have a passport.

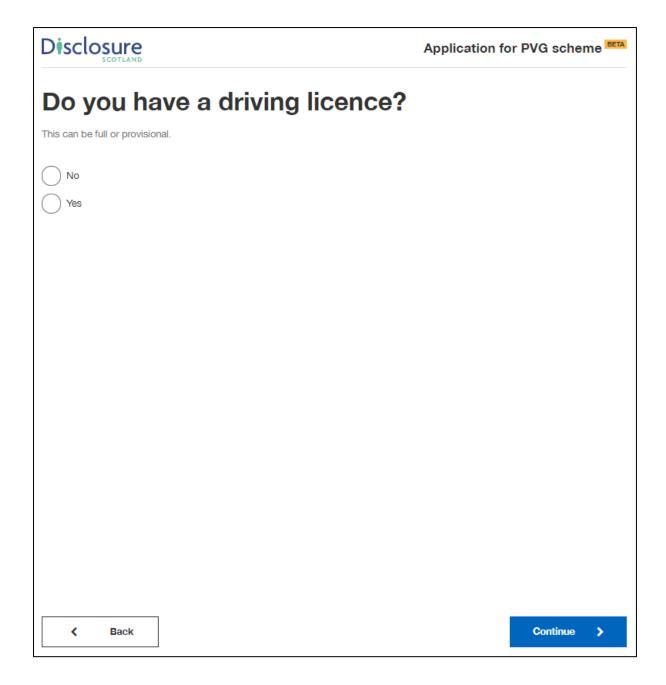


Selecting 'Yes' will present a field for you to enter your passport number.

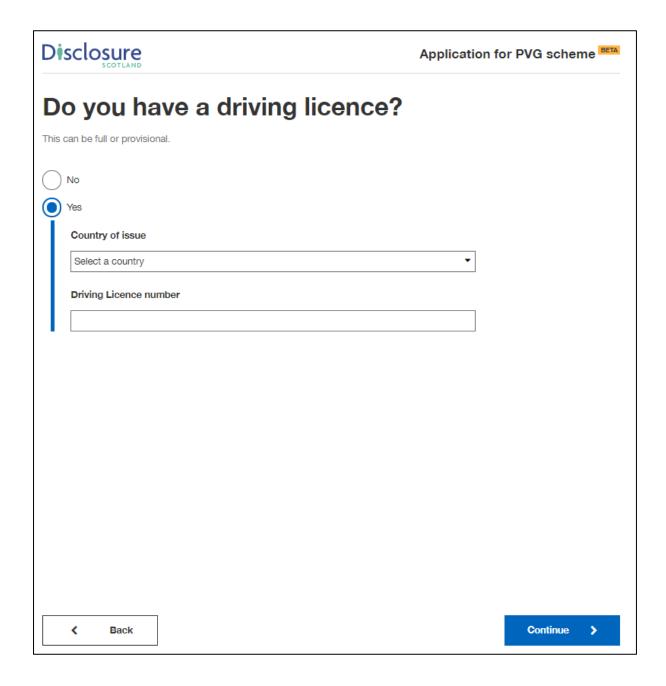


Driving licence

This screen asks if you have a driving licence.

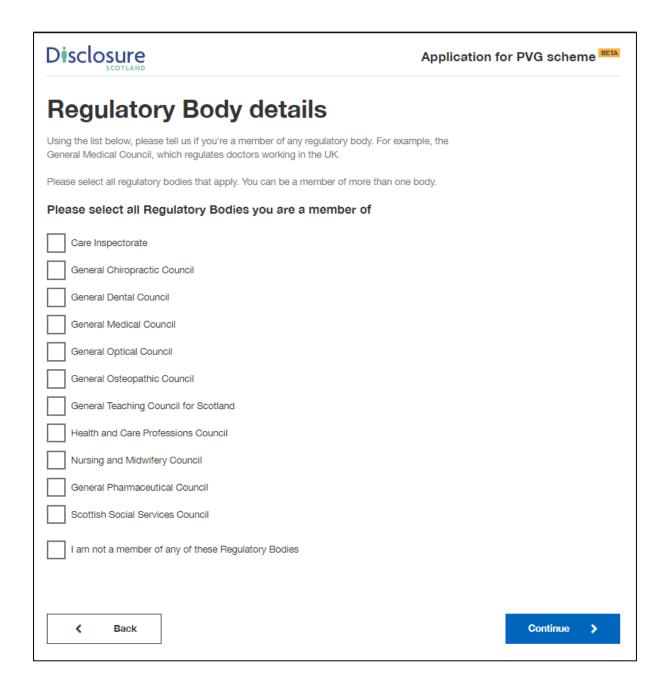


Selecting 'Yes' will present a field for you to enter your driving licence number.



Regulatory Body details

This screen asks if you're a member of any of the regulatory bodies listed.

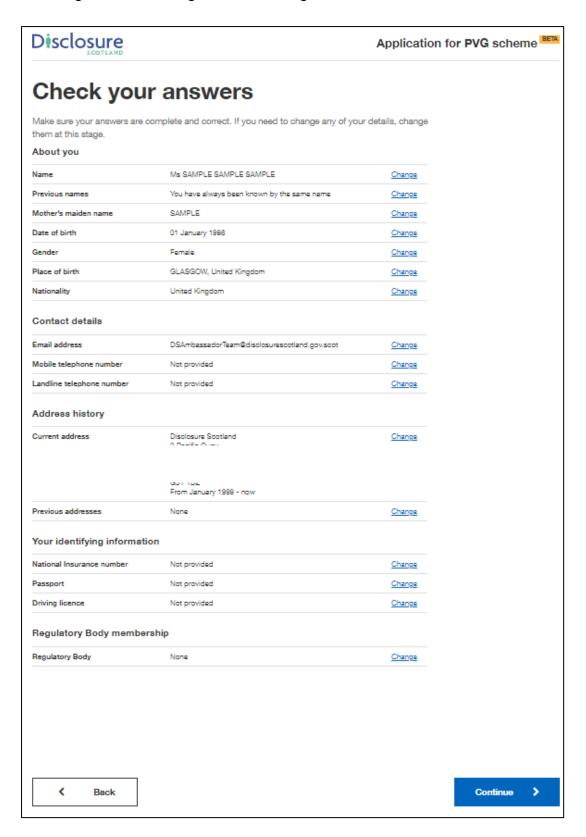


Selecting one of the regulatory bodies will present a field for you to enter your regulatory body registration number.

Disclosure	Application for PVG scheme BETA			
Regulatory Body details				
Using the list below, please tell us if you're a member of any regulatory body. For example, the General Medical Council, which regulates doctors working in the UK.				
Please select all regulatory bodies that apply. You can be a member of more than one body.				
Please select all Regulatory Bodies you are a member of				
✓ Care Inspectorate				
Registration number (for example, AB1234567890)				
General Chiropractic Council				
General Dental Council				
General Medical Council				
General Optical Council				
General Osteopathic Council				
General Teaching Council for Scotland				
Health and Care Professions Council				
Nursing and Midwifery Council				
General Pharmaceutical Council				
Scottish Social Services Council				
I am not a member of any of these Regulatory Bodies				
✓ Back	Continue >			

Check your answers

This screen gives you the opportunity to check your answers and make sure they are correct. If you need to change any of your details, change them at this stage by selecting the blue 'change' link on the right of the screen.



Declaration

This screen is the declaration. By selecting the checkbox you are declaring that the information you have given is complete and correct, and that you understand that to knowingly make a false statement in this application is a criminal offence. You declare that you will give any additional information that may be required to verify the information given and will immediately notify us of any changes to this information.

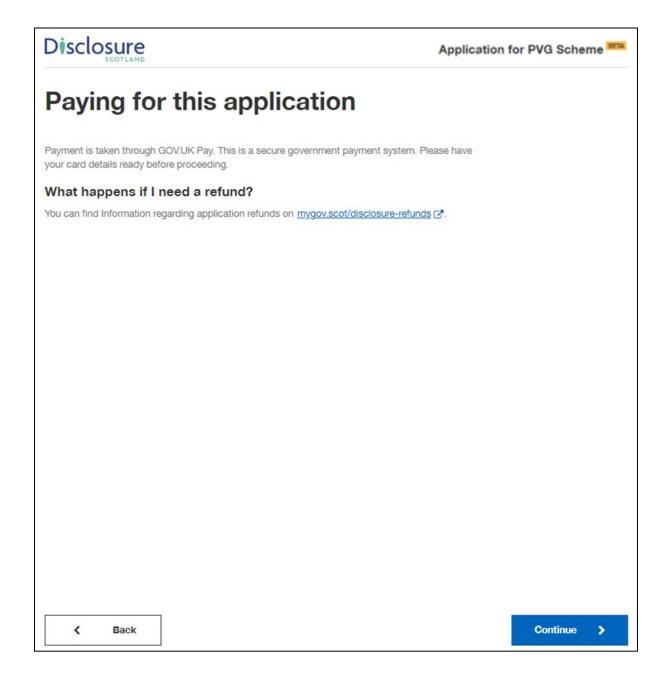
You need to select the checkbox before you can continue with the application.

Disclosure	Application for PVG scheme BETA			
Declaration				
I apply to join the Scheme under the Protection of Vulnerable Groups (Scotland) Act 2 ('Scheme'). I request that a disclosure record be issued to the persons specified in thi relation to the type(s) of regulated work specified. I understand the following:				
 Disclosure Scotland will use the information I have given to verify my identity and process my application. Disclosure Scotland will use this information and any of relating to my Scheme membership for the purposes of the Scheme, for the previous detection of crime and for other related purposes. Disclosure Scotland will continuously and update the information it holds about me. 	her information vention or			
 Disclosure Scotland may pass the information it holds about me to other Govern departments or organisations, the police and other law enforcement agencies fo of the Scheme, the prevention and detection of crime, the apprehension and pro offenders and for other related purposes. 	r the purposes			
I declare that the information I have given is complete and correct. I understand that to make a false statement in this application is a criminal offence. I will give any addition that may be required to verify the information given and will immediately notify any chainformation.	al information			
I agree				
∢ Back	Submit >			

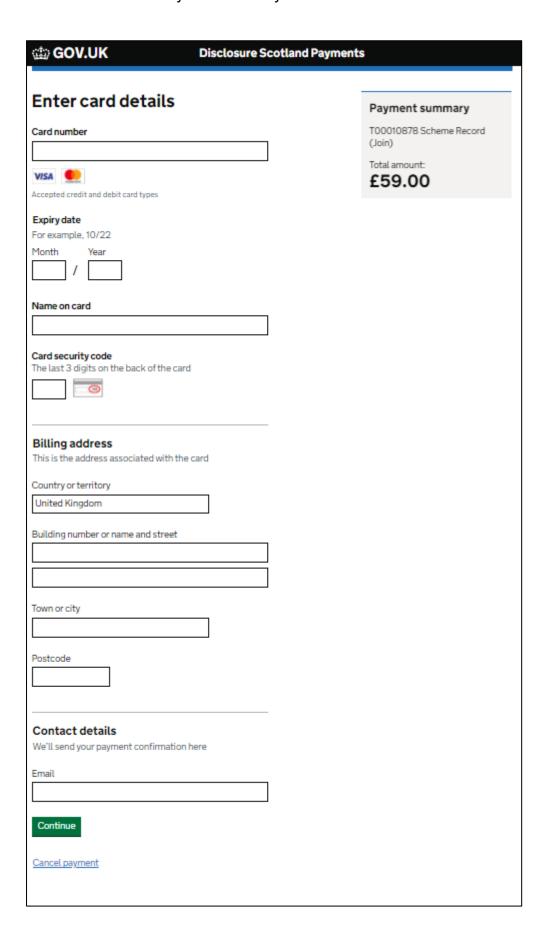
Paying for this application

You will be taken to this screen if your organisation selected the option where you are responsible for paying for the application by card. If not, you will be directed to the page - Thank you for starting this application

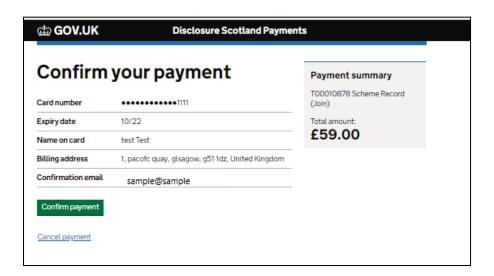
This screen explains that payment will be taken through GOV.UK Pay and also has a link to more information on refunds. Selecting 'continue' will take you to the GOV.UK pay screen.



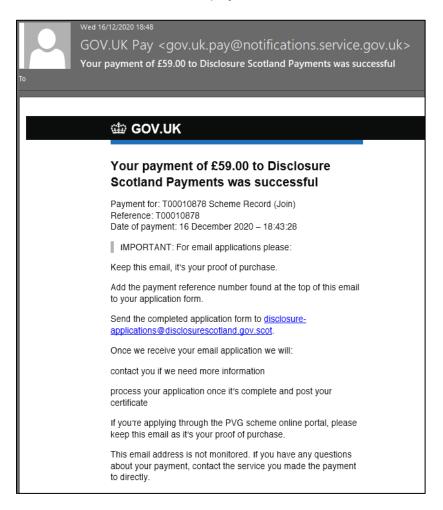
This screen is where you will enter you card details.



This screen asks you to confirm your payment. Select 'Confirm payment' to complete application and payment.



Upon successful payment you will receive a notification to the email address entered on the Disclosure Scotland payment screen.



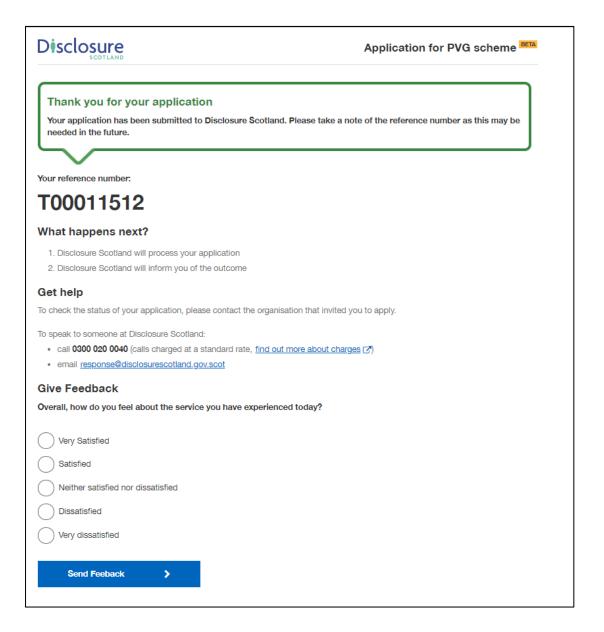
Thank you for your application

This is your confirmation screen. It lets you know you have successfully submitted your application to Disclosure Scotland.

It will show your unique reference number relating to your application. Please take a note of the reference number as it may be needed in the future.

It also explains what happens next and provides contact details for Disclosure Scotland.

There is an opportunity for you to provide feedback on the service.



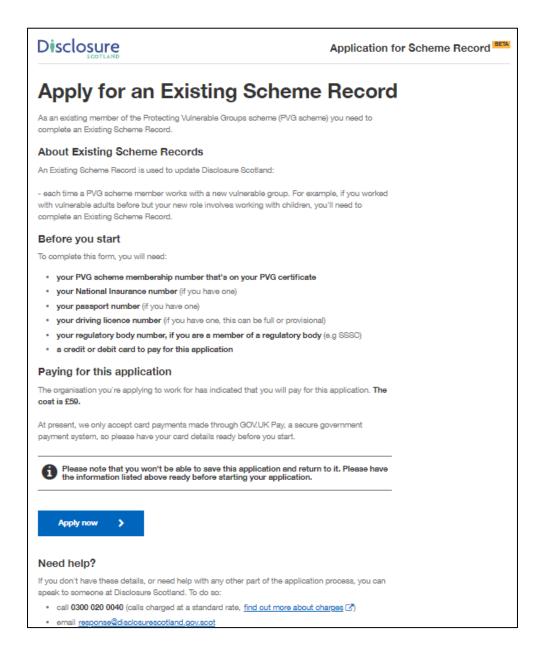
3. Apply for an Existing Scheme Record

These screenshots show the online application process for applying for a Scheme Record for existing members.

Apply for a Scheme Record

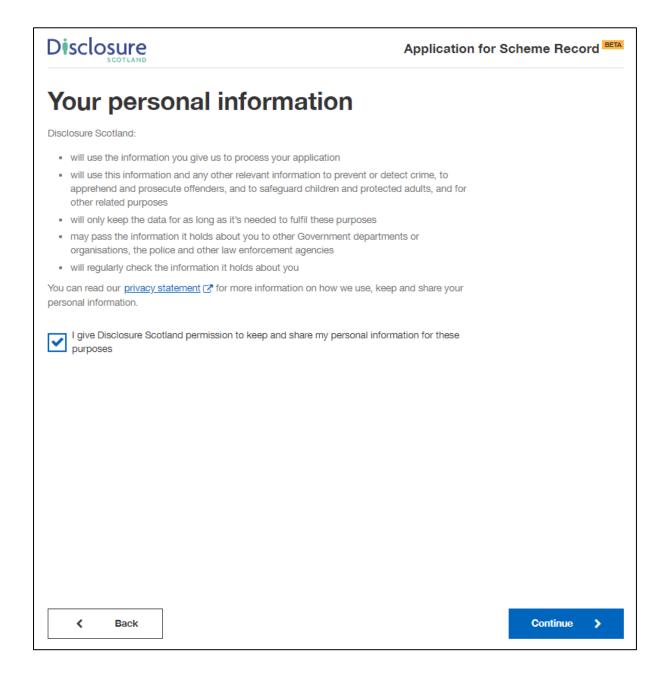
This screen shows the product you are applying for and explains that you will need your PVG scheme number before you start the application.

If you are responsible for paying for the application, there will be additional payment details displayed under the heading 'paying for this application'.



Your personal information

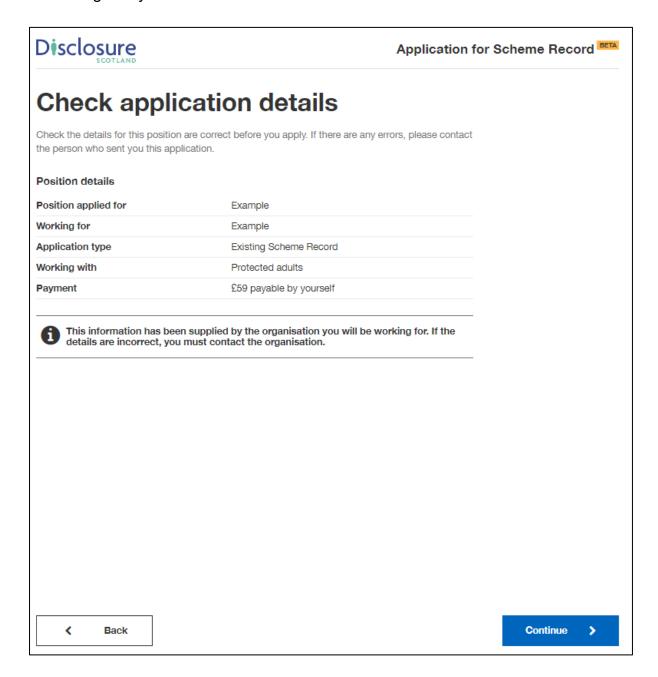
This screen details how Disclosure Scotland will use your personal information. To progress with the application, select the checkbox to give your permission to Disclosure Scotland to keep and share your personal information for the purposes described.



Check application details

This screen will show details of the position that the countersignatory has completed on your behalf.

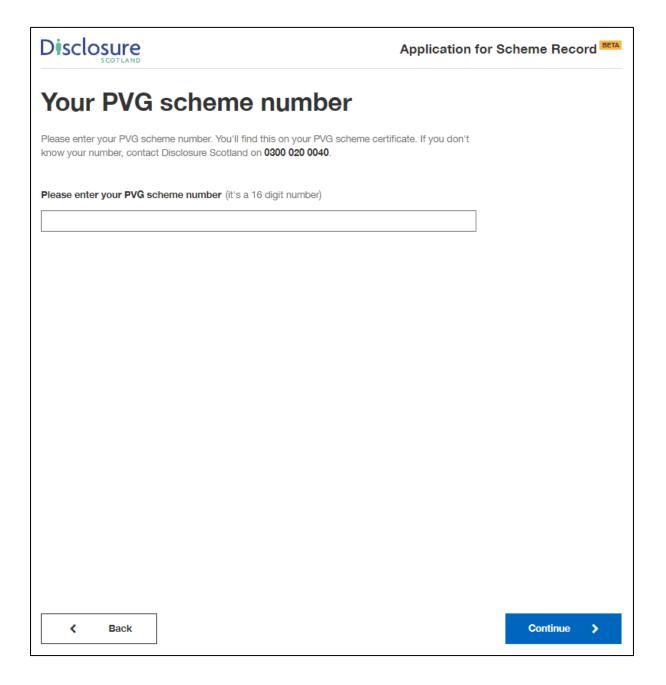
These details cannot be edited. If these details are incorrect, please contact your countersignatory.



Your PVG scheme number

This screen asks you to enter your PVG scheme number. This can be found on your PVG certificate. It is a 16 digit reference, for example: **1234 5678 1234 5678**

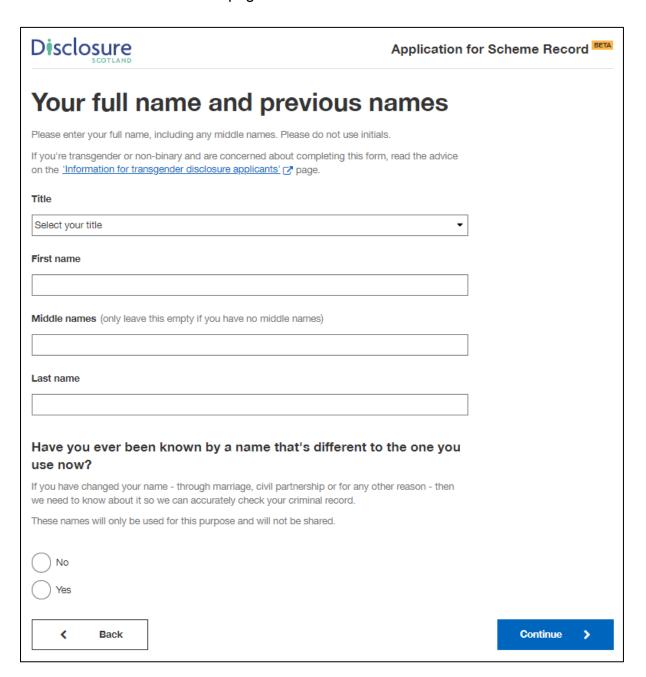
If you do not know your number, please contact Disclosure Scotland.



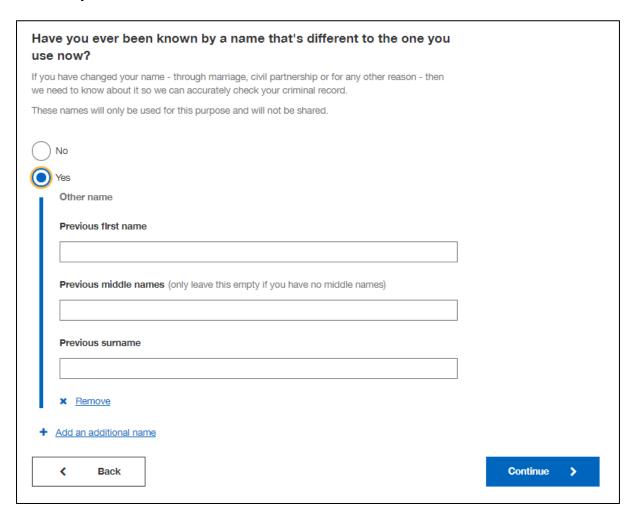
Your full name and previous names

On this screen, please enter your full name including any middle names. Please do not use initials.

If you're transgender or non-binary and concerned about completing the form, please read the advice on the linked page.

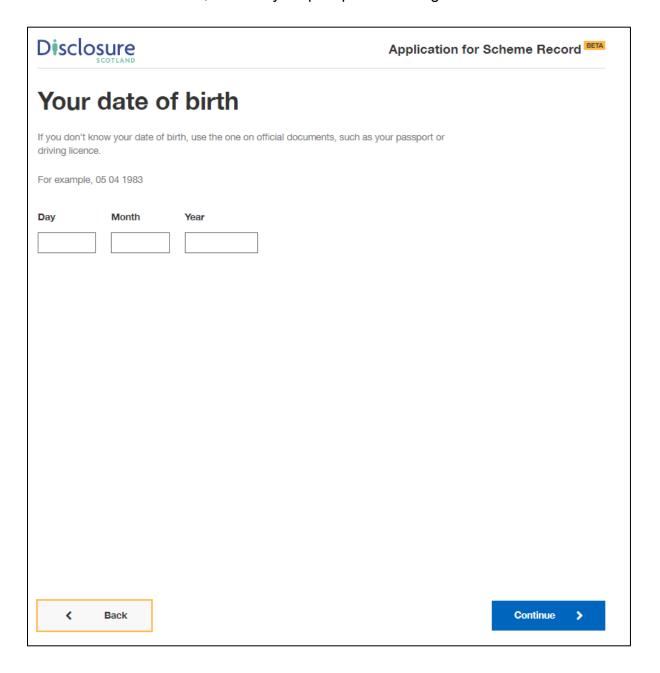


If you were previously known by another name, selecting 'Yes' will present additional fields for you to enter these other names.



Your date of birth

Enter your date of birth on this screen. If you don't know your date of birth, use the one on offical documents, such as your passport or driving licence.

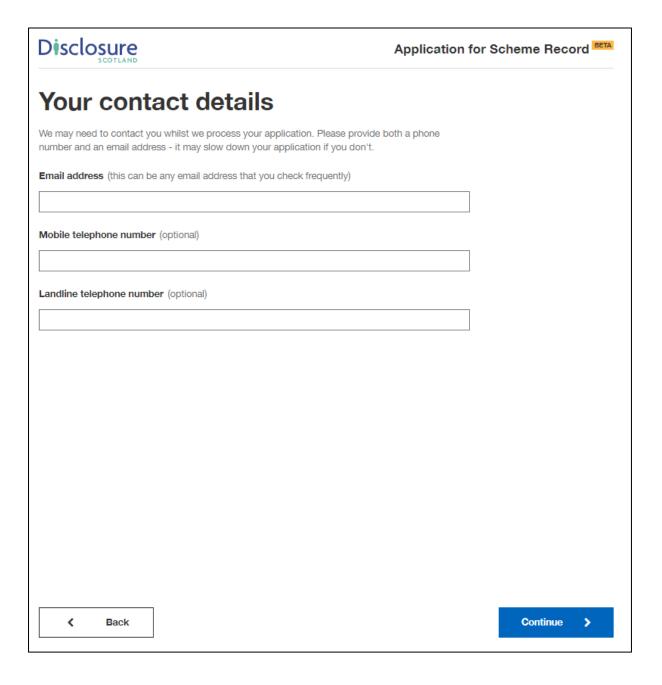


Your contact details

On this screen enter a valid email address and contact telephone numbers.

We may need to contact you to help process your application so please provide as many contact details as you can.

It may slow down your application if you do not provide both an email address and telephone number.

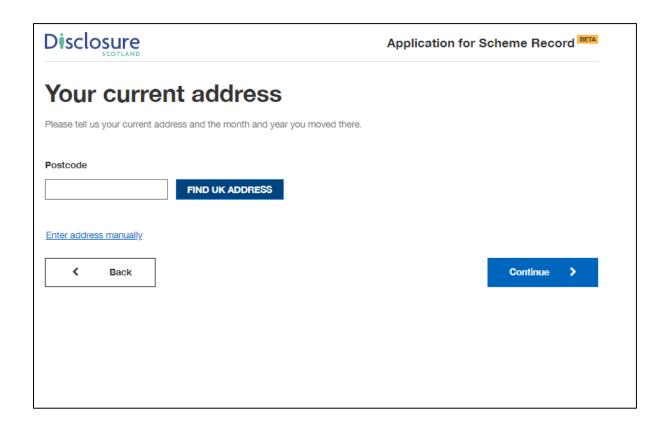


Your current address

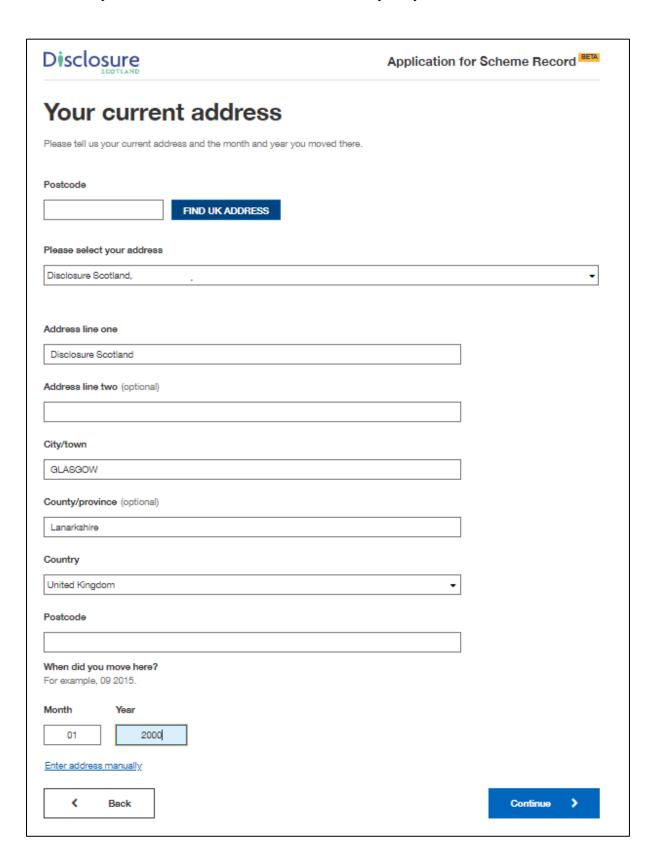
Please provide your current address and the month and year you moved there.

You can enter your postcode and select 'Find UK address' - this will display a list of addresses in your postcode, select the correct address from the list.

Alternatively, you can select the blue link below and enter your address manually.

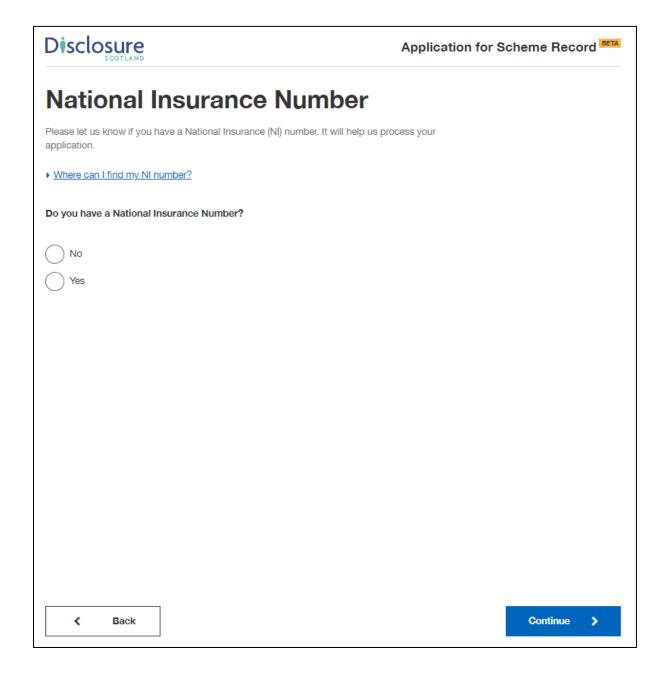


Once you have selected your address or entered it manually, you will be asked 'When did you move here?'. Enter the month and year your moved to that address.

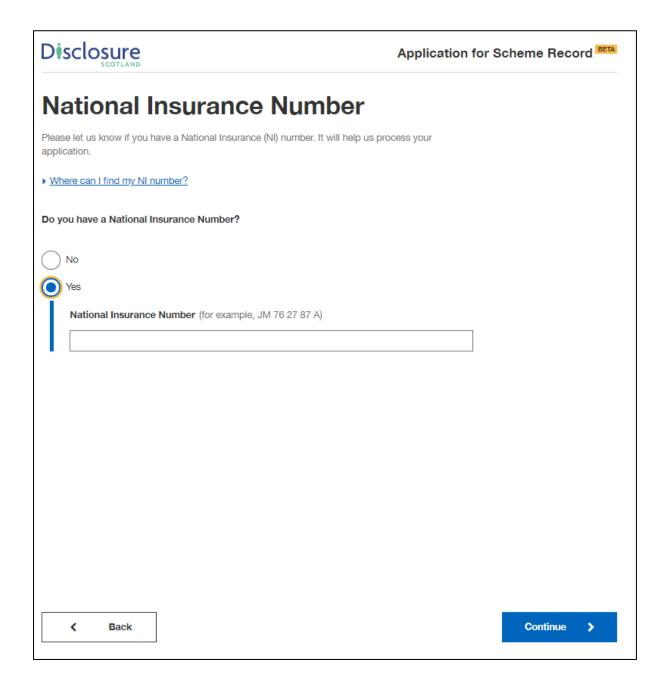


National Insurance Number

This screen asks if you have a National Insurance number. Please provide this information if you have it. It will help us progress your application.

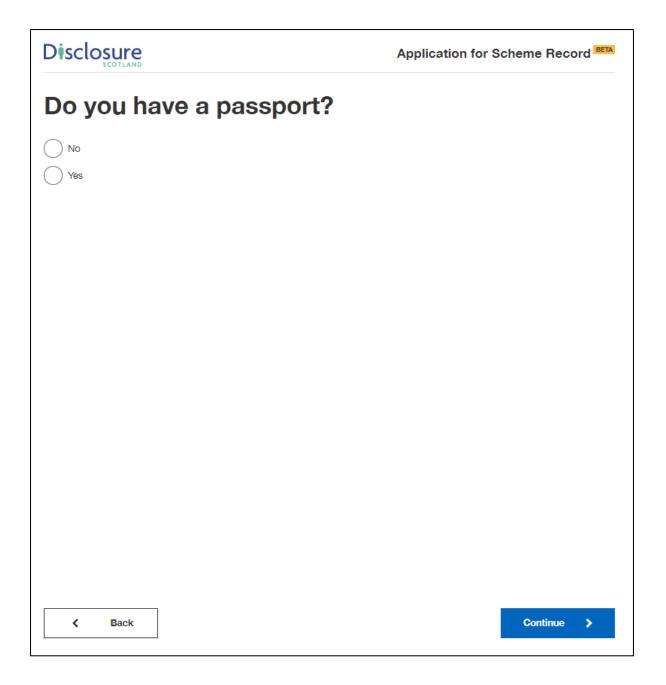


Selecting 'Yes' will present a field for you to enter your National Insurance number.

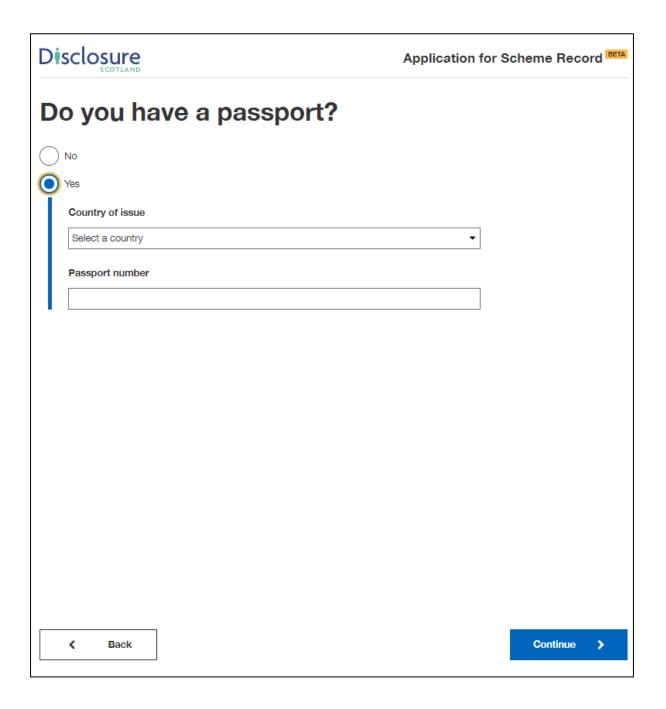


Passport

This screen asks if you have a passport.

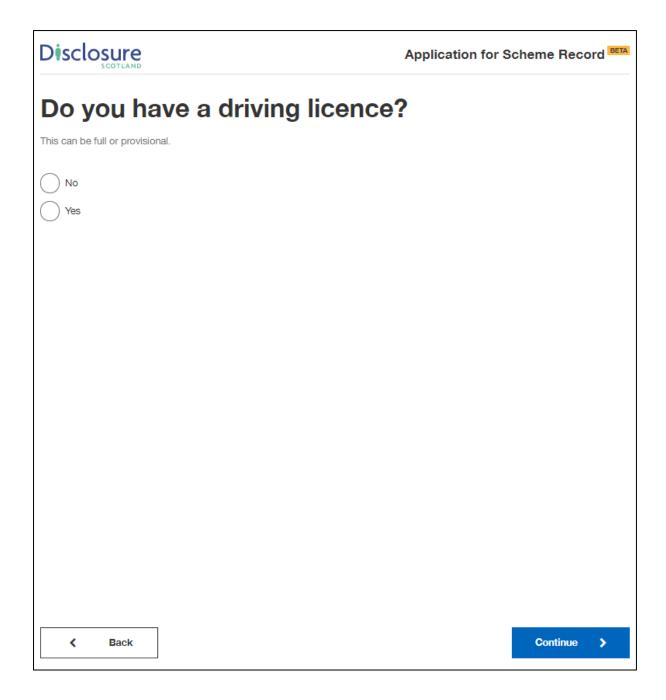


Selecting 'Yes' will present a field for you to enter your passport number.

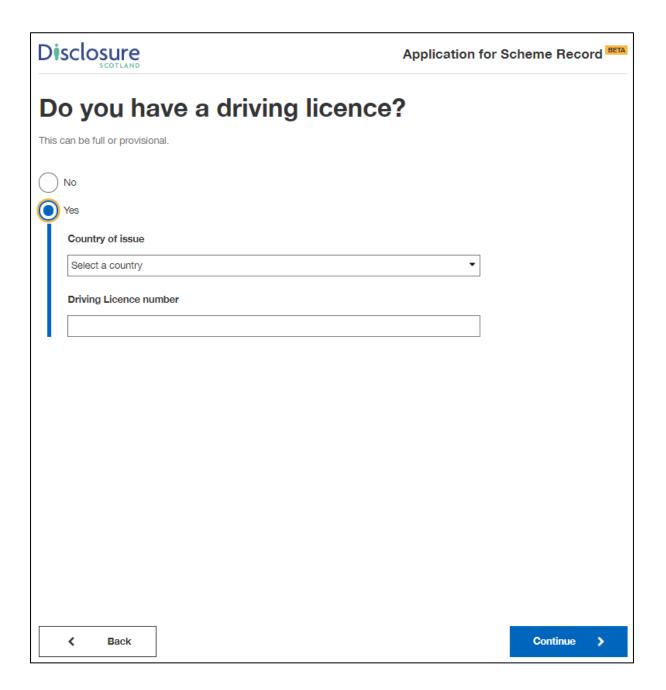


Driving Licence

This screen asks if you have a driving licence.



Selecting 'Yes' will present a field for you to enter your driving licence number.

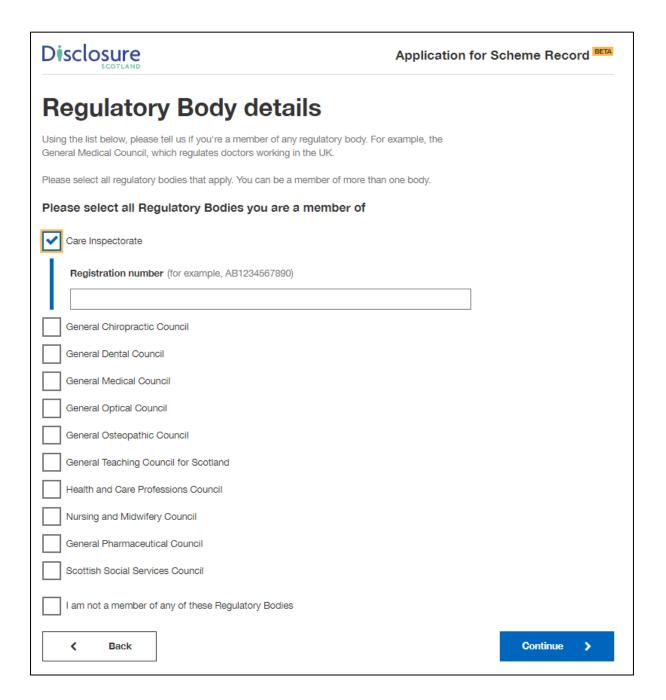


Regulatory body details

This screen asks if you're a member of any of the regulatory bodies listed.

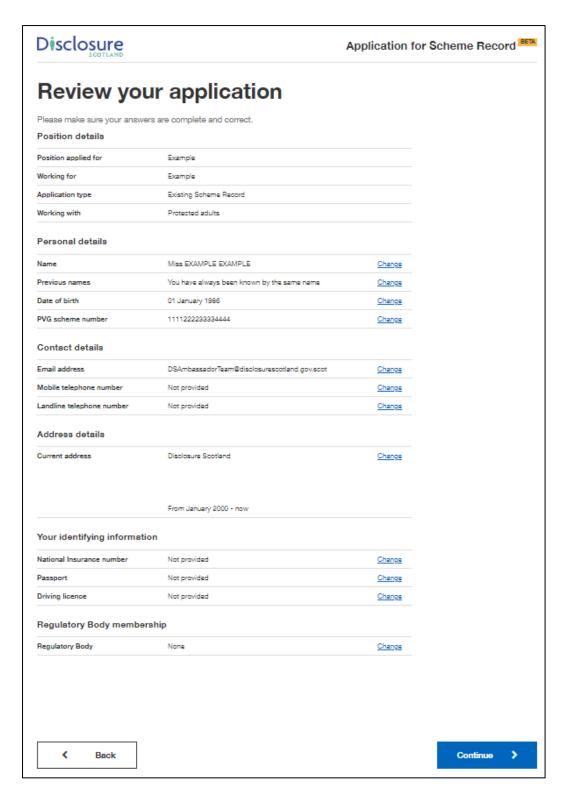
Disclosure	Application for Scheme Record BETA			
Regulatory Body details				
Using the list below, please tell us if you're a member of any regulatory body. For General Medical Council, which regulates doctors working in the UK.	example, the			
Please select all regulatory bodies that apply. You can be a member of more than	one body.			
Please select all Regulatory Bodies you are a member of				
Care Inspectorate				
General Chiropractic Council				
General Dental Council				
General Medical Council				
General Optical Council				
General Osteopathic Council				
General Teaching Council for Scotland				
Health and Care Professions Council				
Nursing and Midwifery Council				
General Pharmaceutical Council				
Scottish Social Services Council				
I am not a member of any of these Regulatory Bodies				
< Back ■	Continue >			

Selecting one of the regulatory bodies will present a field for you to enter your regulatory body registration number.



Review your application

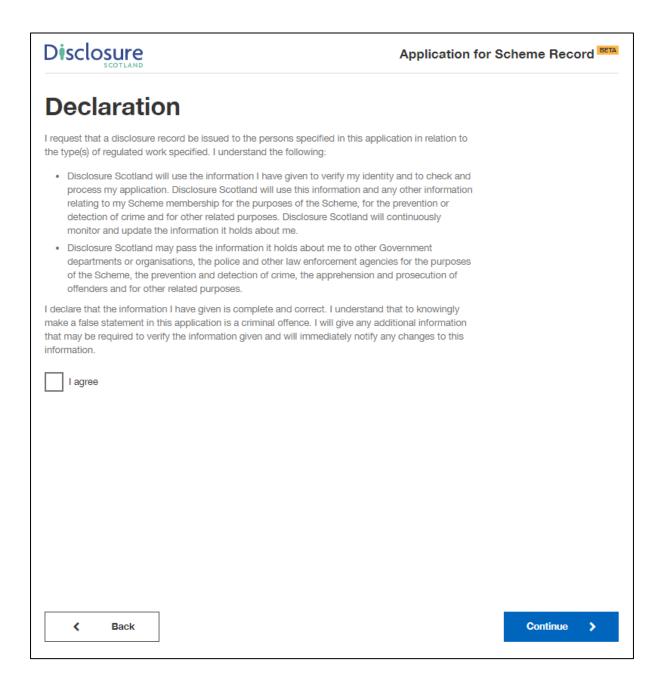
This screen gives you the opportunity to check your answers and make sure they are correct. If you need to change any of your details, change them at this stage by selecting the blue 'change' link at the right of the screen.



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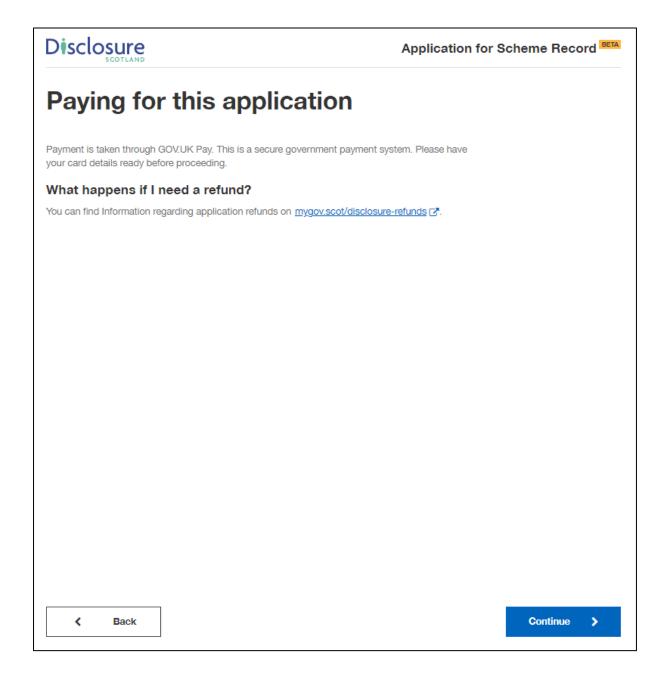
You need to select the checkbox before you can continue with the application.



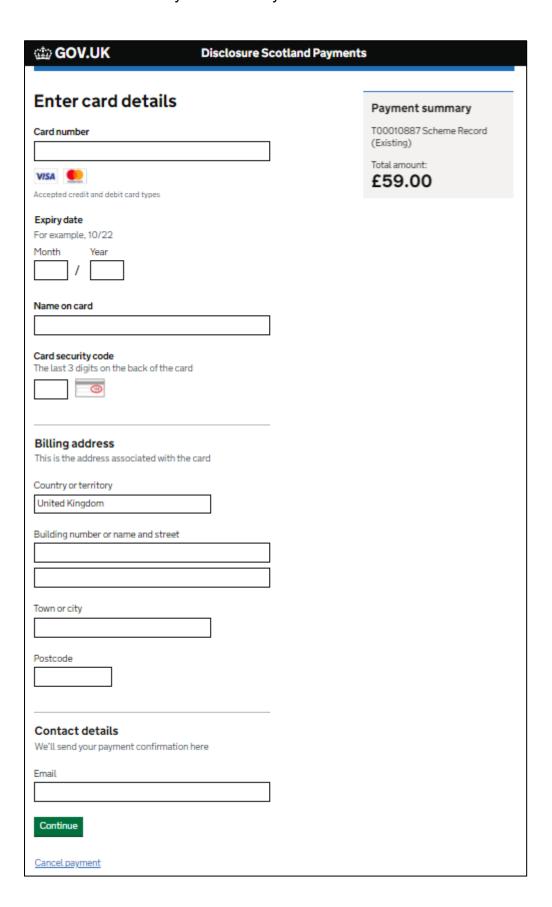
Paying for this application

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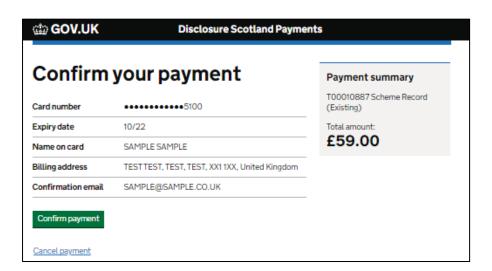
This screen explains that payment will be taken through GOV.UK Pay and also has a link to more information on refunds. Selecting 'continue' will take you to the GOV.UK pay screen.



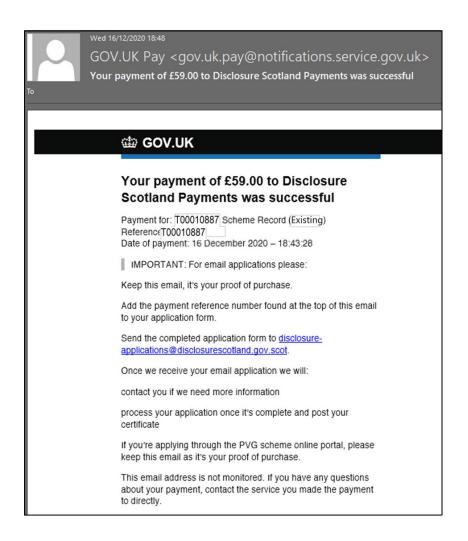
This screen is where you will enter you card details.



This screen asks you to confirm your payment. Select 'Confirm payment' to complete application and payment.



Upon successful payment you will receive a notification to the email address supplied on the Disclosure Scotland payment screen.



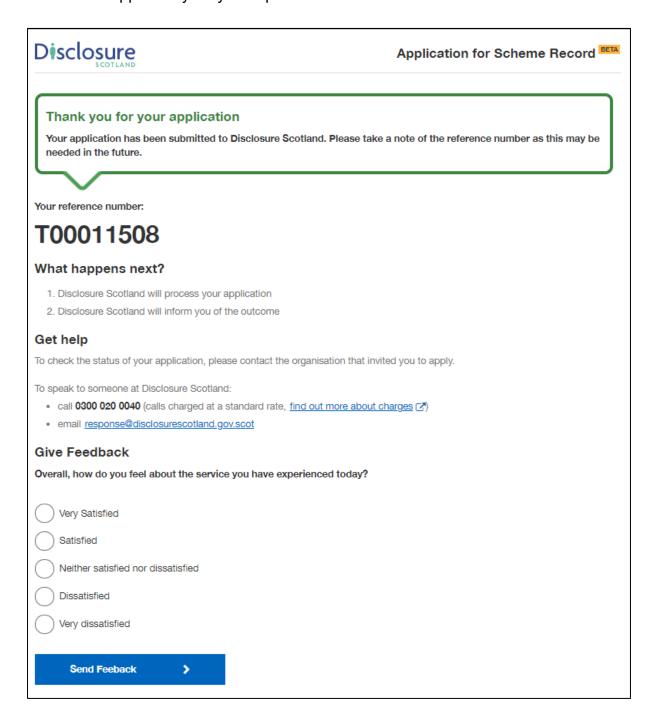
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It also explains what happens next and provides contact details for Disclosure Scotland.

There is an opportunity for you to provide feedback on the service.



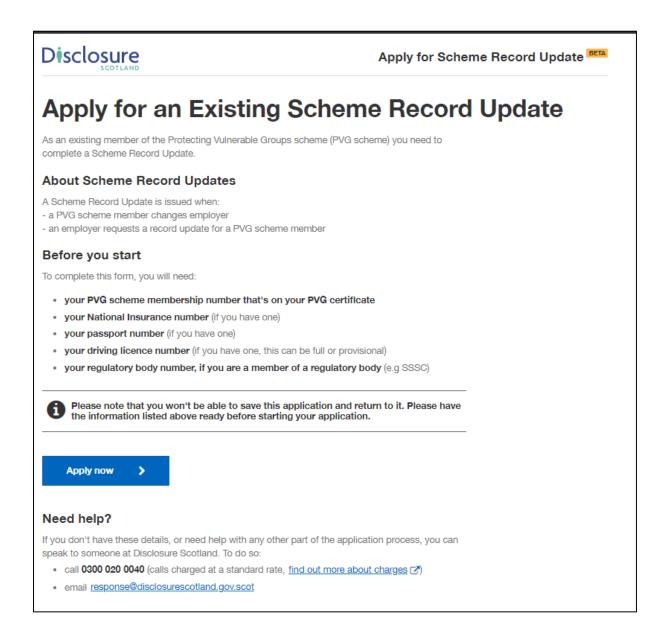
4. Apply for an Existing Scheme Record Update

These screenshots show the online application process for applying for a Scheme Record Update.

Apply for a Scheme Record update

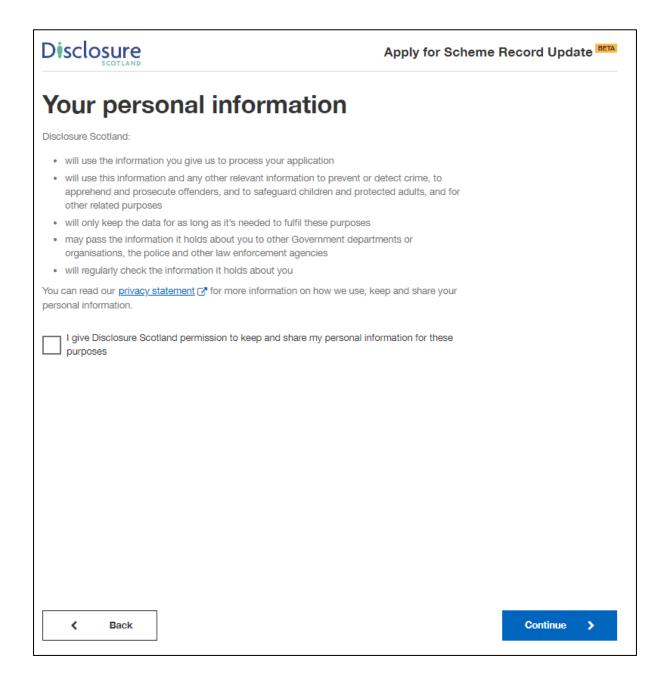
This screen shows what product you are applying for and explains that you will need your PVG scheme number before you start the application.

If you are responsible for paying for the application, there will be additional payment details displayed under the heading 'paying for this application'.



Your personal information

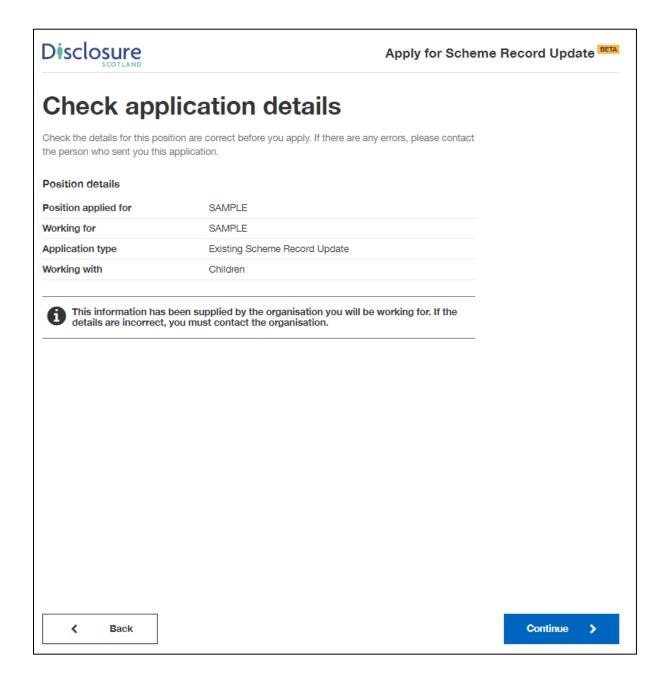
This screen details how Disclosure Scotland will use your personal information. To progress with the application, you need to select the checkbox to give your permission to Disclosure Scotland to keep and share your personal information for the purposes described.



Check application details

This screen will show you the details of the position that the countersignatory has completed on your behalf.

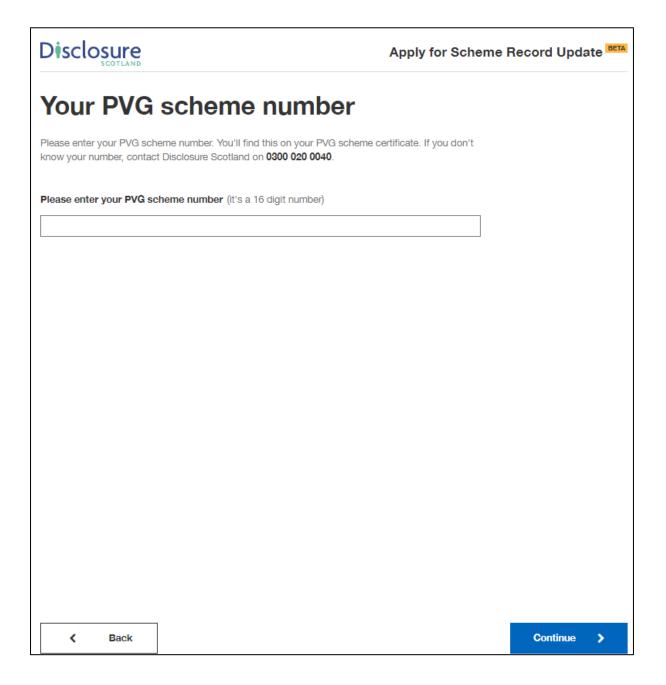
These details cannot be edited. If these details are incorrect, please contact your countersignatory.



Your PVG scheme number

On this screen it asks you to enter your PVG scheme number. This can be found on your PVG certificate. It is a 16 digit reference, for example: **1234 5678 1234 5678**

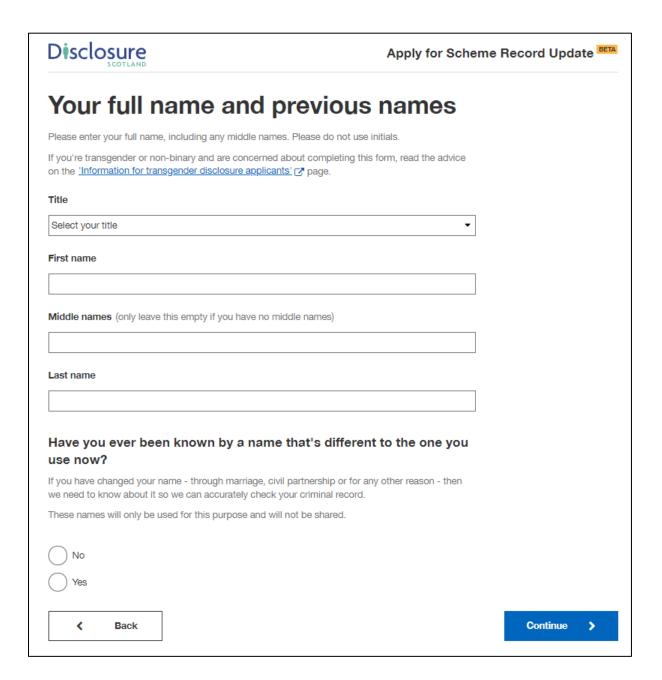
If you do not know your number, please contact Disclosure Scotland.



Your full name and previous names

On this screen, please enter your full name including any middle names. Please do not use initials.

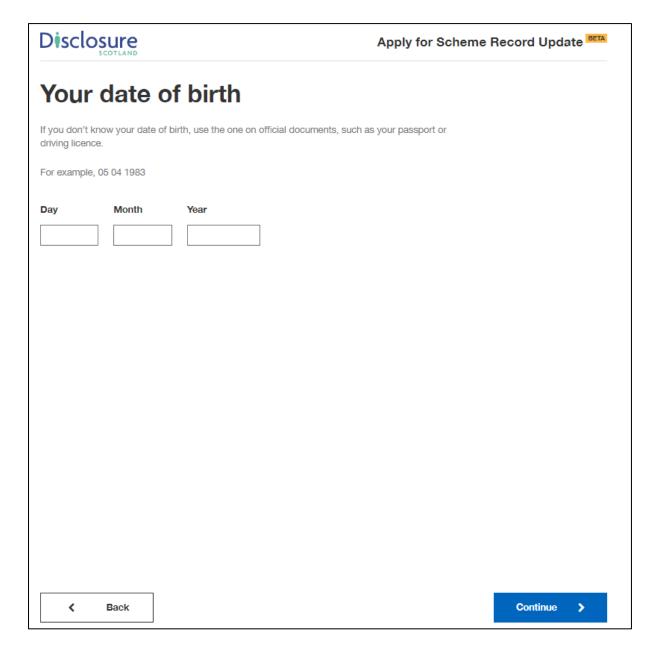
If you're transgender or non-binary, and concerned about completing the form, please read the advice on the linked page.



Have you ever been known by a name that's different to the one you use now?	
If you have changed your name - through marriage, civil partnership or for any other reason - then we need to know about it so we can accurately check your criminal record.	
These names will only be used for this purpose and will not be shared.	
○ No	
(Yes	
Other name	
Previous first name	
Previous middle names (only leave this empty if you have no middle names)	I
Previous surname	
× Remove	
+ Add an additional name	
∢ Back	Continue >

Your date of birth

Enter your date of birth on this screen. If you don't know your date of birth, use the one on offical documents, such as your passport or driving licence.

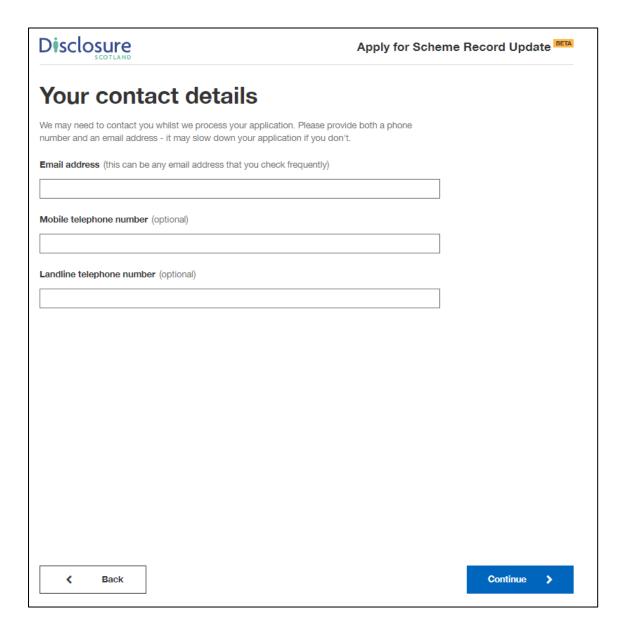


Your contact details

On this screen enter a valid email address and contact telephone numbers.

We may need to contact you to help process your application so please provide as many contact details as you can.

It may slow down your application if you do not provide both an email address and telephone number.

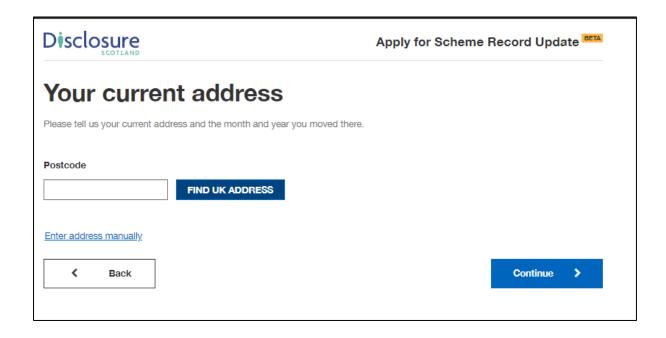


Your current address

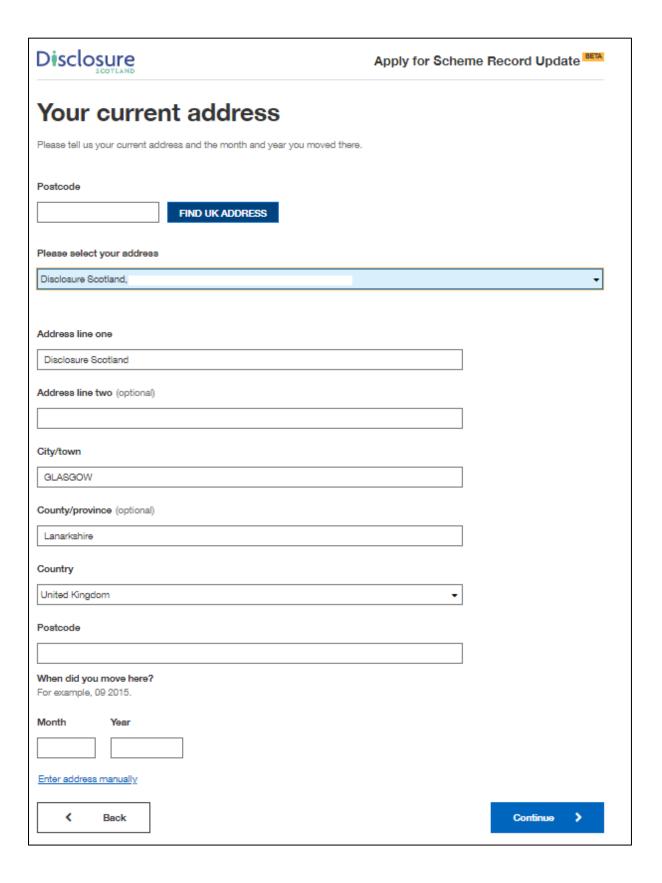
Please provide your current address and the month and year you moved there.

You can enter your postcode and select 'Find UK address' - this will display a list of addresses in your postcode, select the correct address from the list.

Alternatively, you can select the blue link below and enter your address manually.

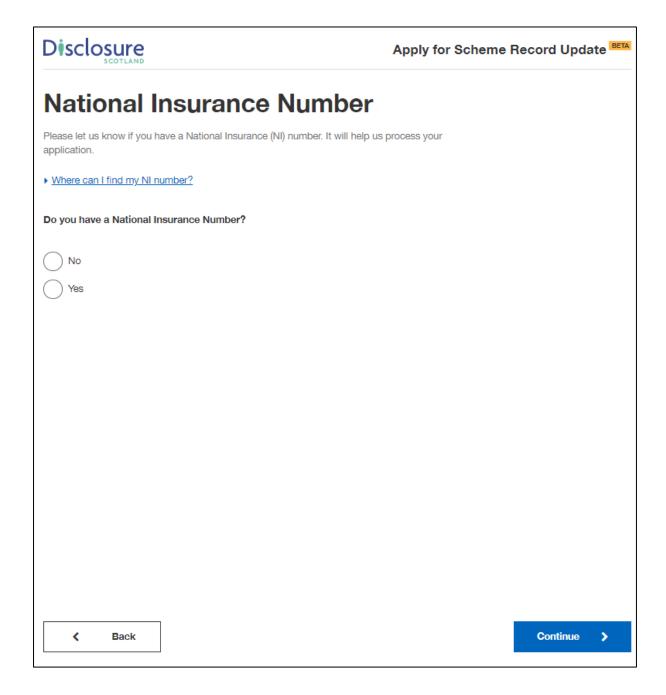


Once you have selected your address or entered it manually, you will be asked 'When did you move here?'. Enter the month and year your moved to that address.

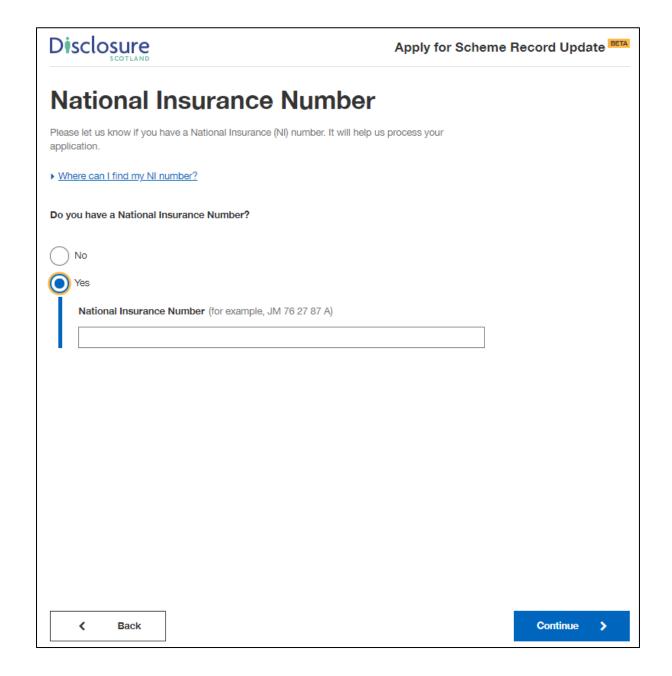


National Insurance Number

This screen asks if you have a National Insurance number. Please provide this information if you have it. It will help us progress your application.

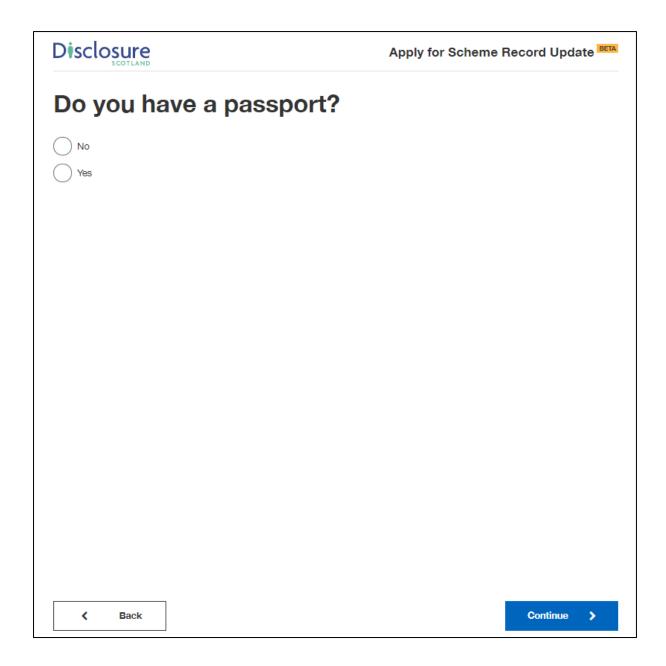


Selecting 'Yes' will present a field for you to enter your National Insurance number.

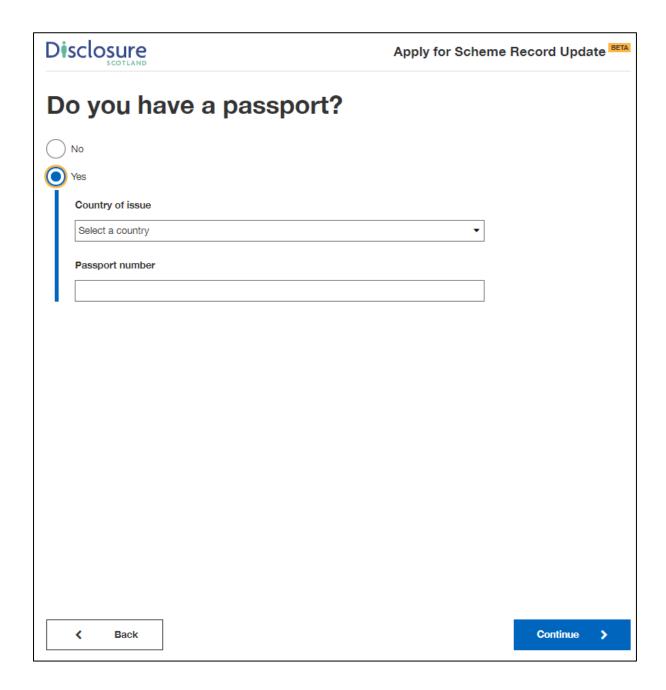


Passport

This screen asks if you have a passport.

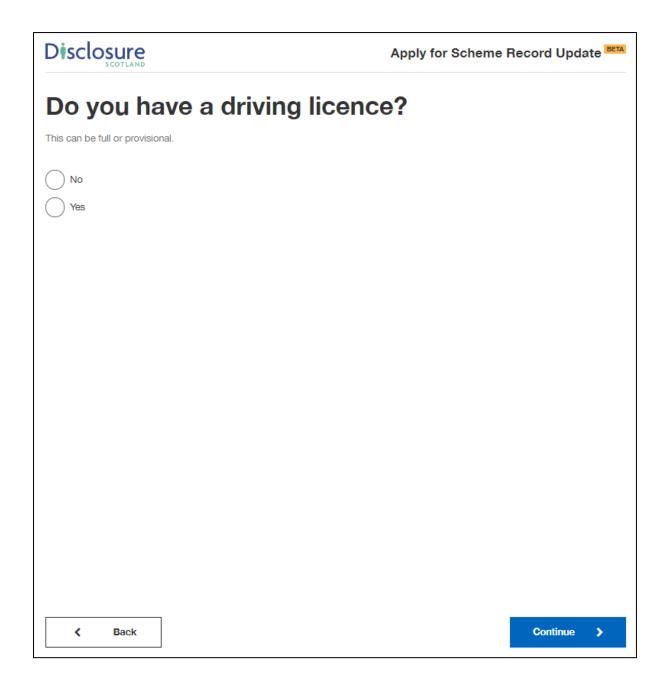


Selecting 'Yes' will present a field for you to enter your passport number.

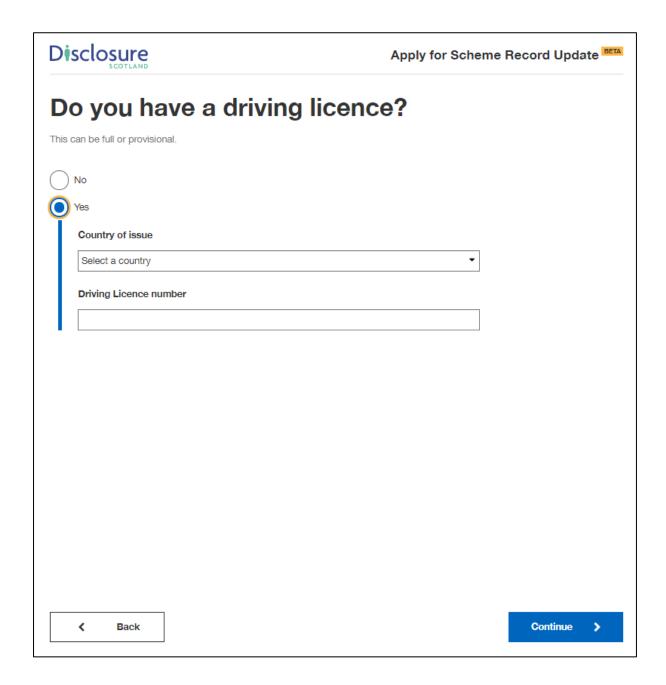


Driving Licence

This screen asks if you have a driving licence.



Selecting 'Yes' will present a field for you to enter your driving licence number.



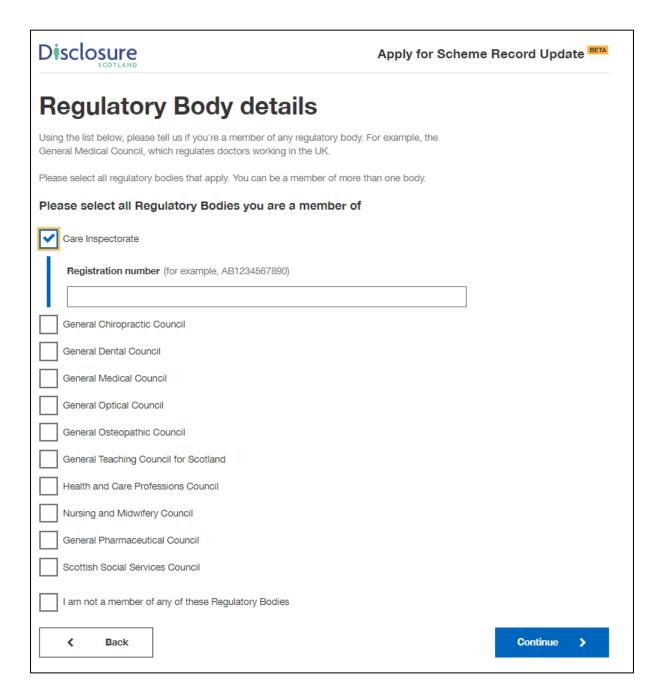
Regulatory body details

This screen asks if you're a member of any of the regulatory bodies listed.

Disclosure Apply for Scheme Record Update BETA **Regulatory Body details** Using the list below, please tell us if you're a member of any regulatory body. For example, the General Medical Council, which regulates doctors working in the UK. Please select all regulatory bodies that apply. You can be a member of more than one body. Please select all Regulatory Bodies you are a member of Care Inspectorate General Chiropractic Council General Dental Council General Medical Council General Optical Council General Osteopathic Council General Teaching Council for Scotland Health and Care Professions Council Nursing and Midwifery Council General Pharmaceutical Council Scottish Social Services Council I am not a member of any of these Regulatory Bodies < Back Continue

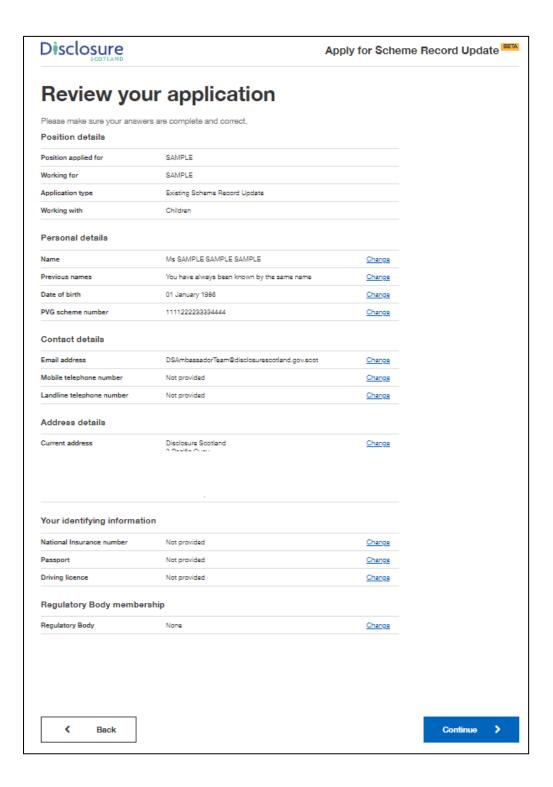
76

Selecting one of the regulatory bodies will present a field for you to enter your regulatory body registration number.



Review your application

This screen gives you the opportunity to check your answers and make sure they are correct. If you need to change any of your details, change them at this stage by selecting the blue 'change' link at the right of the screen.



Declaration

This screen is the declaration. By selecting the checkbox you are declaring that the information you have given is complete and correct, and you understand that to knowingly make a false statement in this application is a criminal offence. You are declaring that you will give any additional information that may be required to verify the information given and will immediately notify any changes to this information.

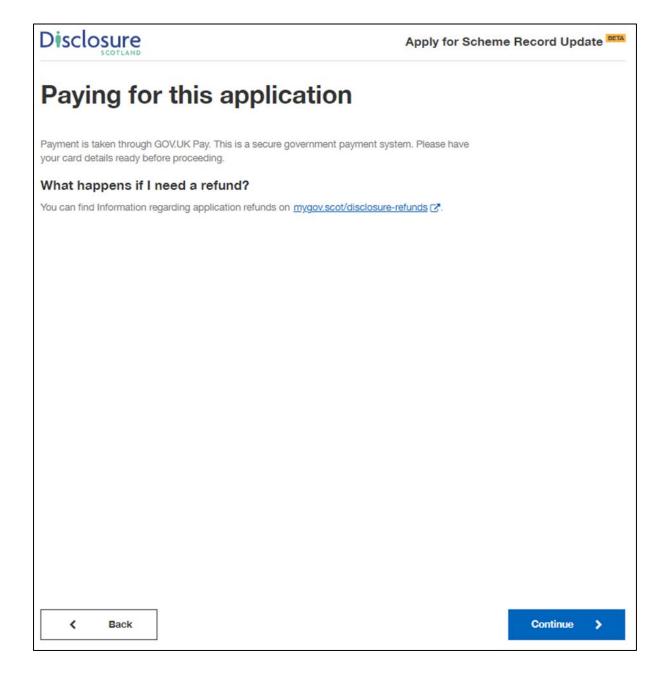
You need to select the checkbox before you can continue with the application.

Disclosure Apply for Scheme	Record Upd	ate BETA
Declaration		
I request that a disclosure record be issued to the persons specified in this application in relation to the type(s) of regulated work specified. I understand the following:		
 Disclosure Scotland will use the information I have given to verify my identity and to check and process my application. Disclosure Scotland will use this information and any other information relating to my Scheme membership for the purposes of the Scheme, for the prevention or detection of crime and for other related purposes. Disclosure Scotland will continuously monitor and update the information it holds about me. 		
 Disclosure Scotland may pass the information it holds about me to other Government departments or organisations, the police and other law enforcement agencies for the purposes of the Scheme, the prevention and detection of crime, the apprehension and prosecution of offenders and for other related purposes. 		
I declare that the information I have given is complete and correct. I understand that to knowingly make a false statement in this application is a criminal offence. I will give any additional information that may be required to verify the information given and will immediately notify any changes to this information.		
I agree		
≺ Back	Submit	>

Paying for this application

You will be taken to this screen if your organisation selected the option where you are responsible for paying for the application by card. If not, you will be directed to the page - Thank you for starting this application

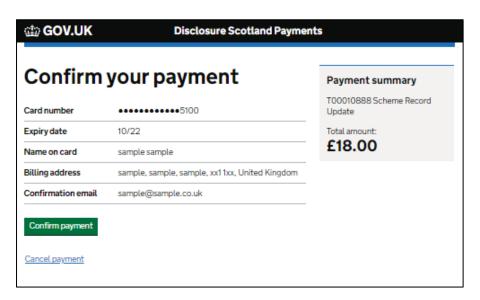
This screen explains that payment will be taken through GOV.UK Pay and also has a link to further information on refunds. Selecting 'continue' will take you to the GOV.UK pay screen.



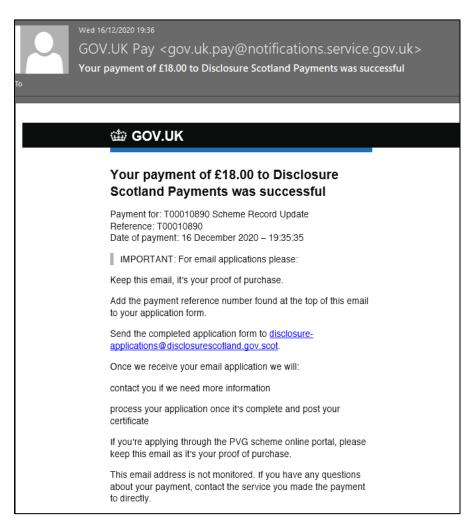
This screen is where you will enter you card details.

da GOV.UK	Disclosure Scotland Payments	5
Enter card details		_
		Payment summary
Card number		T00010888 Scheme Record Update
VISA •		Total amount:
Accepted credit and debit card types		£18.00
Expiry date		
For example, 10/22 Month Year		
/		
Name on card		
Card security code The last 3 digits on the back of the card		
The tast 3 digits on the back of the card		
Billing address		
This is the address associated with the o	card	
Country or territory		
United Kingdom		
Building number or name and street		
Town or city	\neg	
Postcode		
Contact details		
We'll send your payment confirmation h	pere	
Email		
Continue		
Cancel payment		

This screen asks you to confirm your payment. Select 'Confirm payment' to complete application and payment.



Upon successful payment you will receive a notification to the email address entered on the Disclosure Scotland payment screen.



Thank you for your application

This is your confirmation screen. It lets you know you have successfully submitted your application to Disclosure Scotland.

It will show your unique reference number relating to your application. Please take a note of the reference number as this may be needed in the future.

It also explains what happens next and provides you with contact details for Disclosure Scotland.

There is an opportunity for you to provide feedback on the service.

