

## BOOKLIST

**Adams, S** (1998)

*What the Fly heard: What Mediators Say Behind Closed Doors, Conflict Resolution Services*

Eolene **Boyd-MacMillan** (Oxford: Peter Lang, AG 2006)

*Transformation: James Loder, Mystical Spiritual, and James Hillman*

Eolene **Boyd-MacMillan** and Sara Savage (York: FCL Publications 2008)

*Transforming Conflict: Conflict Transformation Amongst Senior Christian Leaders with Different Theological Stances*

Sara Savage and Eolene **Boyd-MacMillan** (London: SCM Press 2007)

*The Human Face of Church: A social psychology and pastoral theology resource for pioneer and traditional ministry*

Sara Savage and Eolene **Boyd-MacMillan** (London: Lion Hudson, plc 2010)

*Conflict in Relationships: Understand it, Overcome it*

**Baum**, Gregory and Harold Wells, eds. (New York. Maryknoll. Orbis Books. 1997)

*The Reconciliation of Peoples: Challenge to the Churches*

**Bowers, Margaretta** (1963)

*Conflicts of the Clergy. A Psychodynamic Study with Case Histories*

**Brubaker, David** (Alban, 2009)

*Promise and Peril: Understanding and Managing Change and Conflict in Congregations*

**Clegg, Cecelia and Michael Rosie** (November 2005)

*Faith Communities and Local Government in Glasgow. Edinburgh. Scottish Executive Social Research Series*

**Cloake, Ken:** For all Ken Cloake books, please refer to the Ken Cloake list further down

**Covey, Stephen M R** (Free Press 2006)

*The Speed of Trust: The One Thing That Changes Everything*

**Craig, Yvonne Joan** (SPCK 1999)

*Peacemaking for Churches*

**Crawley, J & Graham, K** (Nicholas Brealey Publishing 2002)

*Mediation for Managers*

**De Board, Robert** (1978)

*The Psychoanalysis of Organisations. A psychoanalytic approach to behaviours in groups and organizations*

**De Bono, Edward** (Penguin 1990)

*Six Thinking Hats*

**de Gruchy, John W** (SCM Press 2002. Canterbury)

*Reconciliation: Restoring Justice*

**Doherty and Guyler** (Kogan Page 2008)

*The Essential Guide to Workplace Mediation and Conflict Resolution*

**Fisher, R and Ury, W** (Penguin 1991, 2<sup>nd</sup> edition)

*Getting to Yes*

**Fisher, Roger and Shapiro, Daniel** (Random House 2007)

*Building Agreement: Using Emotions as You Negotiate*

**Fisher, R and Brown, S** (Penguin 1988) *Getting Together:*

*Building Relationships as We Negotiate*

**Heie, Harold** (iUniverse Publications 2007)

*Learning to Listen, Ready to Talk: a Pilgrimage Towards Peacemaking*

**Israel Galindo** (Alban, 2004)

*The Hidden Lives of Congregations: Discerning Church Dynamics*

**Johnson, Barry** (HRD Press Inc, Amhert, Massachusetts, USA 1996)

*Polarity Management: Identifying and Managing Unsolvable Problems*

**Jones, L Gregory** (Grand Rapids. WB Eerdmans 1995)

*Embodying Forgiveness: A Theological Analysis*

**Lederach, John Paul** (New York. Oxford University Press 2005)

*The Moral Imagination: The Art and Soul of Building Peace*

**Liechty, Joseph and Cecelia Clegg** (Dublin. Columba Press 2001)

*Moving Beyond Sectarianism: Religion, Conflict, and Reconciliation in Northern Ireland*

**Monberg, Tina** (T Monberg/Paragon 2007)

*Handbook of Human Conflict Technology*

**Rosenberg Marshall B** (Puddle Dancer Press, California 2000)

*Nonviolent Communication – a Language of Compassion*

**Schutte, Brendan** (Oak Tree Press 2003)

*Fixing the Fighting*

**Schreiter, Robert J** (New York. Orbis 1998)

*The Ministry of Reconciliation: Spirituality and Strategies*

**Shriver, Donald** (New York. Oxford University Press 1995)

*An Ethic for Enemies: Forgiveness in Politics*

**Stone, Patton and Heen** (Penguin 2000)

*Difficult Conversations*

**Strasser and Randolph** (Continuum 2004)

*Mediation: A Psychological Insight into Conflict Resolution*

**Tombs, David, and Joseph Liechty** (Aldershot, Uk. Ashgate 2006)

*Explorations in Reconciliation: New Directions in Theology*

**Ury, William** (Penguin 1999)

*The Third Side: Why We Fight and How We Can Stop*

**Ury, William** (Hodder & Stoughton 2007)

*The Power of a Positive No*

**Volf, Miroslav** (Nashville. Abingdon Press 1996)

*Exclusion and Embrace: A Theological Exploration of Identity, Otherness and Reconciliation*

## **KEN CLOKE BOOKS**

**Conflict Revolution: Mediating Evil, War, Injustice and Terrorism: How Mediators Can Help Save the Planet**, Janis Publications (2008). *"There is no one -- NO ONE -- more deeply versed in conflict resolution, locally and globally, personally and professionally, privately and politically, than Ken. Take his trainings, read his books, hear him speak, participate in his endeavors. I can count on one hand the number of people who have profoundly influenced my life, my career and my course. Ken is one of them. A tough and realistic intelligence coupled with an enormous and generous heart."* Victoria Pynchon, Judicate West ADR Panelist and Adjunct Professor, Pepperdine University School of Law, Straus Institute.

**Mediation: Revenge and the Magic of Forgiveness**, Center for Dispute Resolution (1996). *"A brilliant collection of articles and one page instructions on how to mediate for beginners and experts alike."* Barbara Ashley Phillips, Mediator.

**Mediating Dangerously: The Frontiers Of Conflict Resolution**, Jossey-Bass/Wiley (2001) *"If you want to stretch your thinking about the art of mediation, Ken Cloke's new book is for you. Mediating Dangerously is packed with enough thought-provoking ideas for ten books."* William Ury, author, *The Third Side: Why We Fight and How We Can Stop*.

**Resolving Conflicts At Work: A Complete Guide For Everyone on the Job**, Jossey-Bass/Wiley (2000) *"Learning how to resolve conflict is key to business success. This book is a valuable guide to solving problems at all levels of organizations... Practical and inspiring."* Jerry Cooper, Executive Vice President, Showtime Networks, Inc.

**Resolving Conflicts At Work: Eight Strategies For Everyone On The Job**, Jossey-Bass/Wiley (Revised 2<sup>nd</sup> Edition, 2005) *"The brilliance of this book is that its lessons apply in any workplace setting."* Blenda Wilson, CEO, Nellie Mae Foundation.

**Resolving Personal And Organizational Conflict: Stories Of Transformation & Forgiveness**, Jossey-Bass/Wiley (2000) *"A CLASSIC! Full of timeless insights into highly sophisticated mediating. The stories are told in detail, so that moves and responses by the parties and the mediators are apparent. The mediator's exquisite sense of timing and respect for the parties combine to produce often astonishing results. Essential reading for experts as well as novices."* Barbara Ashley Phillips, author, *Finding Common Ground* and *The Field Guide to Mediation*.

**Thank God It's Monday! 14 Values We Need to Humanize the Way We Work**, McGraw Hill (1997) *"Three words used most often in this book- team, human, resolution-describe Joan and Ken. It is their team approach, their basic humanity and love of life and their true desire to resolve conflict that makes them and this book so effective."* Peter Schneider, President Walt Disney Feature Animation.

**The Art of Waking People Up: Cultivating Awareness and Authenticity At Work**, Jossey-Bass/Wiley (2003) *"Cloke and Goldsmith have created a blueprint for organizational*

*revitalization, renewal and regeneration.”* Warren Bennis, Distinguished Professor of Business Administration, Marshall School of Business, University of Southern California.

**The Crossroads of Conflict: A Journey Into the Heart of Dispute Resolution**, Janis Publications (2006) [www.janispublications.com](http://www.janispublications.com) “ ... a treasure trove of profound insights and practical wisdom about understanding, addressing, transforming and transcending conflict. It will enrich and inspire, and even empower, not only mediators, but anyone who works with conflict, professionally or personally.” Leonard L. Riskin, University of Missouri-Columbia School of Law.

**The End of Management and the Rise of Organizational Democracy**, Jossey-Bass/Wiley (2002) “A book that is bristling with wisdom and practical advice. There is not a stale or tired thought on any page. In short, the authors have produced a very important book, one that promises to change the entire foundation of what we have wrongly taken as management.” Ian I. Mitroff, Harold Quinton Distinguished Professor of Business Policy, Marshall School of Business, University of Southern California.